LIMITED WARRANTY - ONE YEAR PARTS AND LABOR

IMPERIAL LIMITED WARRANTY
This Imperial Commercial Cooking Company warranty confidently applies to all equipment that remains unaltered, is installed properly, and is maintained in accordance with national local codes and installation manuals. “We assure you that this warranty will cover any equipment of such nature.”

Imperial products come with a one-year warranty to the original purchaser against defects in material and workmanship under normal use and service. However, this warranty only applies to equipment that is no older than two (2) years old from date of manufacture and purchased in the United States and Canada. This warranty does not apply to non-commercial use or porcelain items. Furthermore, parts wear is not considered a defect, and faucets, cast iron parts, and glass items are warranted for only 90 days.

Imperial agrees to repair or replace defective parts (with normal shipping charges) due to flaws in material or workmanship during the warranty period. However, this warranty does not apply to equipment that has been damaged, altered, or abused accidentally or intentionally, modified by unqualified service personnel, or has missing or altered serial nameplates.

Labor to repair or replacement of defective parts will be covered under warranty only if performed by an authorized Imperial service agency. However, this warranty does not cover travel exceeding 50 miles, holiday, or overtime labor charges. **Therefore, extended mileage, holiday, or use of a non-authorized service agency must be authorized in writing by an Imperial authorized staff member.**

FRYERS AND PASTA COOKERS:
This product comes with a one-year warranty for both parts and labor. The fry tank has a limited warranty of five years that is pro-rated for Stainless Steel. However, the warranty does not cover the cost of proper installation, initial check-out, air shutter adjustments, or routine maintenance such as lubrication, adjustment, or calibration of controls. It is the responsibility of the dealer, owner-user, or installing contractor to perform these tasks.

Please be advised that all prices displayed on this website are in USD and are subject to change without prior notice. Imperial shall not be held responsible for any pricing or specification errors. **It is highly recommended that you contact Imperial to verify any changes that may affect the content.**

TERMS AND CONDITIONS
TERMS: Net 30 days subject to credit department approval. All amounts past due are subject to 1½% per month service charge. FOB: Corona, CA 92879.

PRICES: All prices are subject to change without notice. Prices do not include sales or any other local state tax.

SHIPMENTS: Shipments must be inspected promptly upon receipt. No claims for damaged merchandise or missing parts or other errors will be recognized unless written notice thereof is given to Imperial within 30 days after the shipping date.

NOTE: The Company reserves the right without prior notice to make changes and revisions in product specifications, design and materials, which in the opinion of the company will provide greater efficiency, performance, and durability.

RETURNED GOODS: Returned goods are subject to a 20% re-stocking charge and the cost of reconditioning. Prior authorization by Imperial must be granted, and returned goods must be shipped freight-paid. Custom units built to buyers’ specifications may not be returned or canceled.