



# HOSHIZAKI

## Instruction Manual

Refrigerated Kitchen Equipment  
Steelheart B Series

Models  
Undercounter  
Worktop  
Prep Table



[hoshizakiamerica.com](http://hoshizakiamerica.com)

Issued: 4-26-2026  
Revised: 9-16-2026

## **WARNING**

Only qualified service technicians should install and service the icemaker. To obtain the name and phone number of your local Hoshizaki Certified Service Representative, visit [www.hoshizakiamerica.com](http://www.hoshizakiamerica.com). No installation, operation, or maintenance should be undertaken until the technician has thoroughly read this Instruction Manual. No service should be undertaken until the technician has thoroughly read the service manual available at [www.hoshizakiamerica.com](http://www.hoshizakiamerica.com). Likewise, the owner/manager should not proceed to operate the appliance until the installer has instructed them on its proper operation. Failure to install, operate, and maintain the appliance in accordance with this manual will adversely affect safety, performance, component life, and warranty coverage. Proper installation is the responsibility of the installer. Product failure or property damage due to improper installation is not covered under warranty.

Hoshizaki provides this manual primarily to assist qualified service technicians in the installation, operation, maintenance, and service of the appliance.

Should the reader have any questions or concerns which have not been satisfactorily addressed, please call, send an e-mail message, or write to the Hoshizaki Technical Support Department for assistance.

Phone: 1-800-233-1940; (770) 487-2331

E-mail: [tech-support@hoshizaki.com](mailto:tech-support@hoshizaki.com)

### **HOSHIZAKI AMERICA, INC.**

618 Highway 74 South

Peachtree City, GA 30269

Attn: Hoshizaki Technical Support Department

**NOTE:** To expedite assistance, all correspondence/communication **MUST** include the following information:

- Model Number \_\_\_\_\_
- Serial Number \_\_\_\_\_
- Complete and detailed explanation of the problem.

## ***IMPORTANT***

This manual should be read carefully before the appliance is installed and operated. Read the warnings and guidelines contained in this manual carefully as they provide essential information for the continued safe use and maintenance of the appliance. Retain this manual for any further reference that may be necessary.

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## Important Safety Information

Throughout this manual, notices appear to bring your attention to situations which could result in death, serious injury, damage to the appliance, or damage to property. Only qualified service technicians should install and service the appliance.

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
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|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Class A3 Flammable Refrigerant Used</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>⚠ DANGER</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Indicates a hazardous situation that, if not avoided, will result in death or serious injury.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>⚠ WARNING</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Indicates a hazardous situation that, if not avoided, could result in death or serious injury.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>NOTICE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Indicates a situation that, if not avoided, could result in damage to the appliance or property.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>IMPORTANT</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Indicates important information about the use and care of the appliance.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>⚠ DANGER</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <p><b><u>Risk of Fire or Explosion</u></b><br/><b><u>Flammable Refrigerant Used</u></b></p> <ul style="list-style-type: none"> <li>• Only qualified service technicians should install and service the appliance.</li> <li>• No installation, operation, or maintenance should be undertaken until the technician has thoroughly read this Instruction Manual. All safety precautions must be followed.</li> <li>• No service should be undertaken until the technician has thoroughly read the Service Manual available at <a href="http://www.hoshizakiamerica.com">www.hoshizakiamerica.com</a>. All safety precautions must be followed.</li> <li>• This appliance to be installed in accordance with the Safety Standard for Refrigeration Systems ANSI/ASHRAE 15.</li> <li>• Follow handling instructions carefully in compliance with national regulations.</li> <li>• Do not use mechanical devices or other means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.</li> <li>• Do not puncture refrigerant tubing. Risk of fire or explosion due to puncture of refrigerant tubing; follow handling instructions carefully.</li> </ul> | <ul style="list-style-type: none"> <li>• Servicing shall be done by trained service personnel with certified competence in handling flammable refrigerants to minimize the risk of possible ignition due to incorrect parts or improper service.</li> <li>• Component parts shall be replaced with like components so as to minimize the risk of possible ignition due to incorrect parts.</li> <li>• Dispose of properly in accordance with federal or local regulations.</li> <li>• Do not pierce or burn.</li> <li>• Be aware that refrigerants may not contain an odor.</li> <li>• Do not damage the refrigeration circuit.</li> <li>• See nameplate for R-290 refrigerant charge: <ul style="list-style-type: none"> <li>• If greater than 114 g (4 oz.), do not install in public corridor or lobby.</li> <li>• If greater than 152 g (5.3 oz.), do not install within 6 m (20 ft) of open flame.</li> </ul> </li> </ul> |

**⚠ DANGER continued**

- The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance, or an operating electric heater).
- Do not place any potential ignition sources in or near the appliance.
- Keep clear of obstruction all ventilation openings in the appliance enclosure or in the structure for building-in.
- No potential sources of ignition are to be used in the searching for or detection of refrigerant leaks.
- Do not use electrical appliances inside the appliance unless they are of the type recommended by the manufacturer.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges, or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.
- Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

**Risque D'Incendie ou D'Explosion**  
**Fluide Frigorigène Inflammable Utilisé**

- Seuls des techniciens de service qualifiés doivent installer et entretenir l'appareil.
- Aucune installation, opération ou maintenance ne doit être entreprise avant que le technicien n'ait lu attentivement ce manuel d'instructions. Toutes les précautions de sécurité doivent être suivies.
- Aucune opération d'entretien ne doit être entreprise avant que le technicien n'ait lu attentivement le manuel d'entretien disponible sur le site [www.hoshizakiamerica.com](http://www.hoshizakiamerica.com). Toutes les précautions de sécurité doivent être suivies.
- Cet appareil doit être installé conformément à la norme de sécurité pour les systèmes de réfrigération ANSI/ASHRAE 15.
- Suivez attentivement les instructions de manutention conformément aux règlements nationaux.
- Ne pas utiliser de dispositifs mécaniques ou d'autres moyens pour accélérer le processus de dégivrage ou pour nettoyer, autres que ceux recommandés par le fabricant.
- Ne pas perforer la conduite de fluide frigorigène. Risque d'incendie ou d'explosion en cas de perforation d'une canalisation de fluide frigorigène; suivez attentivement les instructions de manutention.
- L'entretien doit être effectué par du personnel formé et certifié pour la manipulation de réfrigérants inflammables afin de réduire au minimum le risque d'inflammation dû à des pièces incorrectes ou à un entretien inadéquat.

## **DANGER continued**

- Les pièces doivent être remplacées par des pièces similaires, de manière à réduire au minimum le risque d'inflammation dû à des pièces incorrectes.
- Mettre au rebut conformément aux règlements fédéraux ou locaux.
- Ne pas percer ou brûler.
- Attention, les fluides frigorigènes peuvent ne pas dégager d'odeur.
- Ne pas endommager les composants du circuit de réfrigération.
- Voir plaque signalétique pour la charge de réfrigérant R-290:
  - Si elle est supérieure à 114 g (4 oz.), ne pas l'installer dans un couloir public ou un hall d'entrée.
  - Si elle est supérieure à 152 g (5.3 oz.), ne pas l'installer à moins de 6 m (20 pi) d'une flamme nue.
- L'appareil doit être entreposé dans un local ne contenant pas de sources d'inflammation permanentes (flammes nues, appareil à gaz ou dispositif de chauffage électrique en fonctionnement, par exemple).
- Ne placer aucune source d'inflammation potentielle à l'intérieur ou à proximité de l'appareil.
- Ne pas obstruer les ouvertures de ventilation dans l'enceinte de l'appareil ou dans la structure d'encastrement.
- Aucune source potentielle d'inflammation ne doit être utilisée pour rechercher ou détecter des fuites de réfrigérant.
- Ne pas utiliser d'appareils électriques à l'intérieur de l'appareil, sauf s'ils sont du type recommandé par le fabricant.
- Ne pas entreposer dans cet appareil des substances explosives telles que des bombes aérosols contenant un gaz propulseur inflammable.
- Vérifier que le câblage ne sera pas soumis à l'usure, à la corrosion, à une pression excessive, à des vibrations, à des arêtes vives ou à tout autre effet environnemental négatif. Le contrôle doit également prendre en compte les effets du vieillissement ou des vibrations continues provenant de sources telles que les compresseurs ou les ventilateurs.
- S'assurer que la zone est à l'air libre ou qu'elle est correctement ventilée avant de pénétrer dans le système ou d'effectuer un travail à chaud. Une certaine ventilation doit être maintenue pendant la durée des travaux. La ventilation doit permettre de disperser en toute sécurité tout réfrigérant libéré et, de préférence, de l'expulser dans l'atmosphère.

## WARNING

- The appliance should be destined only to the use for which it has been expressly conceived. Any other use should be considered improper and therefore dangerous. The manufacturer cannot be held responsible for injury or damage resulting from improper, incorrect, and unreasonable use. Failure to install, operate, and maintain the appliance in accordance with this manual will adversely affect safety, performance, component life, and warranty coverage.

**To reduce the risk of death, electric shock, serious injury, or fire, follow basic precautions including the following:**

- This appliance is not intended for use above 7,000 m (22,965 ft). Installation above 7,000 m (22,965 ft) may adversely affect safety, performance, and component life.
  - Wear appropriate personal protective equipment (PPE) when servicing the appliance.
  - The appliance must be installed in accordance with applicable national, state, and local codes and regulations.
  - The appliance requires an independent power supply of proper capacity. See the nameplate for electrical specifications. Failure to use an independent power supply of proper capacity can result in a tripped breaker, blown fuse, damage to existing wiring, or component failure. This could lead to heat generation or fire.
- **THE APPLIANCE MUST BE GROUNDED.**  
The appliance is equipped with a NEMA 5-15 three-prong grounding plug  to reduce the risk of potential shock hazards. It must be plugged into a properly grounded, independent 3-prong wall outlet. If the outlet is a 2-prong outlet, it is your personal responsibility to have a qualified electrician replace it with a properly grounded, independent 3-prong wall outlet. Do not remove the ground prong from the power cord and do not use an adapter plug. Failure to follow these instructions may result in death, electric shock, or fire.
  - To reduce the risk of electric shock, do not touch the plug with damp hands.
  - Unplug the appliance before servicing.
  - Do not use an appliance with a damaged power cord. The power cord should not be altered, jerked, bundled, weighed down, pinched, or tangled. Such actions could result in electric shock or fire. To unplug the appliance, be sure to pull the plug, not the cord, and do not jerk the cord.
  - Do not use an extension cord.
  - If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard. Upon replacement, the GREEN ground wire in the power cord must be connected to the designated grounding screw.
  - Do not make any alterations to the appliance. Alterations could result in electric shock, injury, fire, or damage to the appliance.
  - Appliance is heavy. Use care when lifting or positioning. Work in pairs when needed to prevent injury or damage. Do not lift using the top section or the drawers.

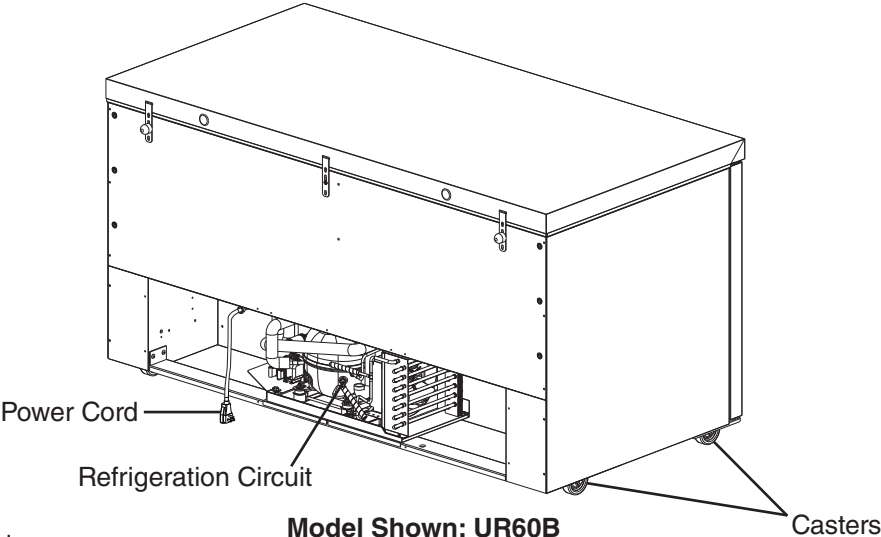
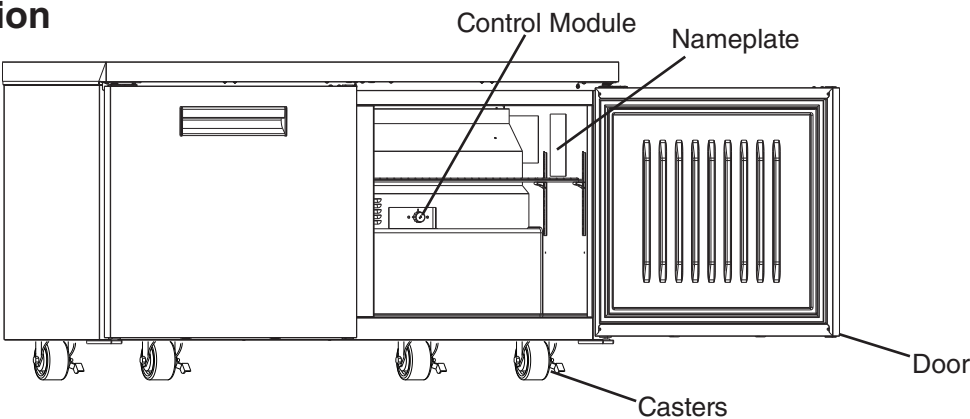
**⚠ WARNING, continued**

- The appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Do not splash, pour, or spray water directly onto or into the appliance. This might cause short circuit, electric shock, corrosion, or failure.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not climb, stand, or hang on the appliance or drawers or allow children or animals to do so. Do not climb into the appliance or allow children or animals to do so. Death or serious injury could occur or the appliance could be damaged.
- Be careful not to pinch fingers when opening and closing the drawers or when handling food pans. Be careful when opening and closing the drawers when children are in the area.
- Open and close the drawers with care. Opening the drawers too quickly or forcefully may cause injury or damage to the appliance or surrounding equipment.
- Do not use combustible spray or place volatile or flammable substances in or near the appliance. They might catch fire.
- Do not throw anything onto the shelves or load any single shelf with more than 120 lb. (54.5 kg) of product. They might fall off and cause injury.
- The appliance is designed only for temporary storage of food. Employ sanitary methods. Use for any other purposes (for example, storage of chemicals or medical supplies such as vaccine and serum) could cause deterioration of stored items.
- Do not place any product on the floor of the cabinet. All product must be placed on properly installed shelves.
- Do not block air inlets or outlets, otherwise cooling performance may be reduced.
- Do not tightly pack the cabinet. Allow some space between items to ensure good air flow. Also allow space between items and interior surfaces.
- Do not put warm or hot foods in the cabinet. Let them cool first, or they will raise the cabinet temperature and could deteriorate other foods in the cabinet or overload the appliance.
- Food storage and handling must comply with applicable codes and regulations.
- All foods should be wrapped in plastic film or stored in sealed containers. Otherwise foods may dry up, pass their smells onto other foods, cause frost to develop, result in poor appliance performance, or increase the likelihood of cross-contamination. Certain dressings and food ingredients, if not stored in sealed containers, may accelerate corrosion of the evaporator, resulting in failure.
- Do not store items near air outlets. Otherwise, items may freeze up and crack or break causing a risk of injury or contamination of other food.
- Do not place more than 20 lb. (9 kg) on the top panel. Items must be stable and secure to prevent items from falling off of the appliance.

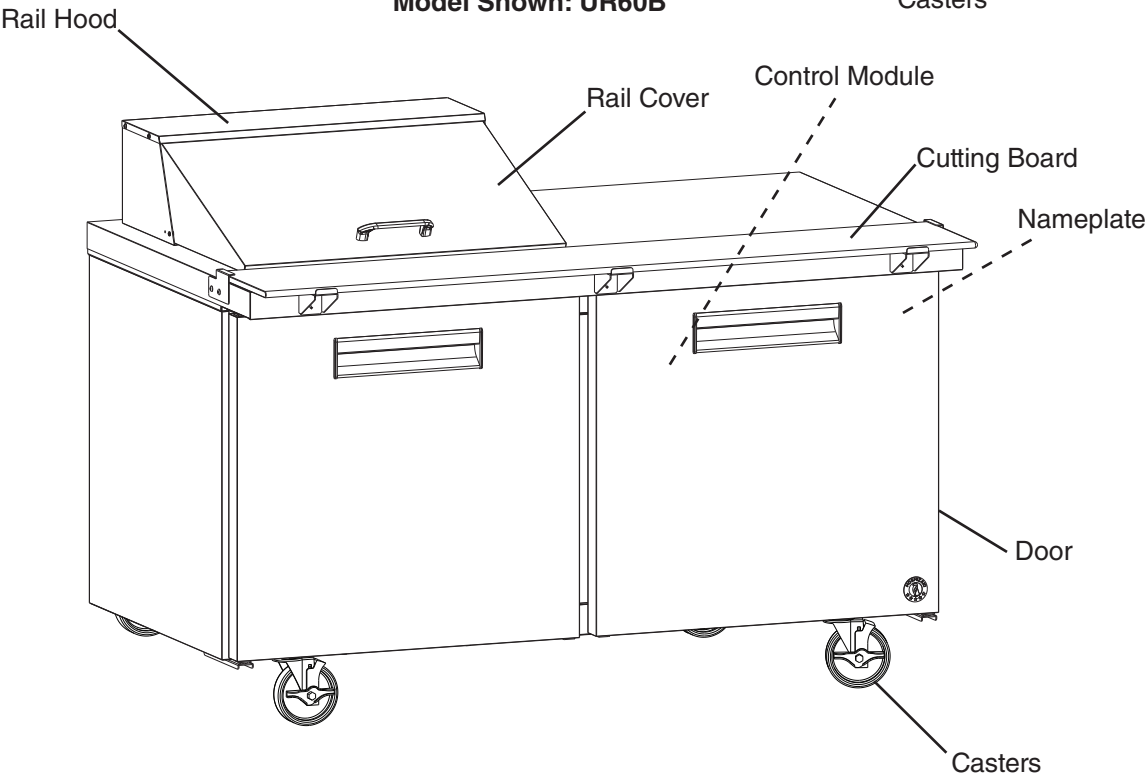
| <b>⚠ WARNING, continued</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>NOTICE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p data-bbox="214 205 743 273"><b><u>Additional Warnings for Prep Table Models</u></b></p> <ul data-bbox="198 289 799 1087" style="list-style-type: none"> <li>• The entire rail must always be covered by rail dividers and pans (1/6 size, up to 6" (15 cm) deep). Otherwise, the appliance will not cool properly.</li> <li>• Use only 1/6 size pans up to 6" (15 cm) deep. Do not use damaged pans.</li> <li>• Ingredients must be pre-chilled to 37°F (3°C) or less before placing in rail.</li> <li>• Keep the rail cover closed when not actively preparing food.</li> <li>• The rail is for keeping ingredients cool while preparing food. If not actively preparing food for a long period such as overnight, seal pans with plastic wrap in addition to closing the rail cover. Depending on conditions, the cabinet temperature setting may need to be adjusted to prevent items from freezing. Alternatively, seal ingredients and store them in a refrigerator or freezer.</li> </ul> | <ul data-bbox="847 205 1464 1213" style="list-style-type: none"> <li>• Protect the floor when moving the appliance to prevent damage to the floor.</li> <li>• Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction. Do not place anything on top of the appliance in an undercounter installation. There must be at least 1.5" (4 cm) overhead clearance for proper ventilation. The factory-installed rear bumpers must be in place to ensure proper rear clearance. Blockage of airflow could negatively affect performance and damage the appliance.</li> <li>• Do not leave the doors/drawers open.</li> <li>• Do not allow the appliance to bear any outside weight.</li> <li>• To prevent deformation or cracks, do not spray insecticide onto the plastic parts or let them come into contact with oil.</li> <li>• To avoid damage to the gasket, use only the door/drawer handle when opening and closing.</li> <li>• To avoid damage to the top seal, do not lift the appliance by the top panel or remove the top panel.</li> </ul> <p data-bbox="863 1230 1344 1297"><b><u>Additional Notice for Prep Table Models</u></b></p> <ul data-bbox="847 1314 1464 1499" style="list-style-type: none"> <li>• Do not place anything on top of the rail hood or rail cover and do not lift the appliance by the rail hood or rail cover. The rail hood and rail cover are not designed to bear any outside weight.</li> </ul> |

I. Specifications

A. Construction



Model Shown: UR60B



Model Shown: SR60B-12M

## II. Installation Instructions

### A. Location

This appliance is approved for indoor use.

This appliance uses an A3 flammable refrigerant. For refrigerant charge and minimum room floor area, see the table below.

| <b>⚠ DANGER</b>                                                                                                                                                                                                                                                                   |                                                  |                                                                                                                                                                                         |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                                                                                  | <b>R-290 Class A3 Flammable Refrigerant Used</b> |                                                                                                                                                                                         |
| <b>Model</b>                                                                                                                                                                                                                                                                      | <b>R-290 Refrigerant Charge g (oz.)</b>          | <b>Minimum Room Floor Area<br/>(operating or storage)<br/>Superficie Minimale du Local<br/>(service ou stockage)<br/>m<sup>2</sup> (ft<sup>2</sup>); m<sup>2</sup> (pi<sup>2</sup>)</b> |
| UR/WR/SR27B(-D2)<br>(-01)(-LP)(-LPW)(-LPC)<br>(-LPL)(-LPCL)(-LP01)<br>(-LPD2)(-LPD3)(-GLP01)<br>(-8)(-8D2)(-8FL)(-8D2FL)<br>(-12M)(-12MD2)(-12MFL)<br>(-12MD2FL);<br>UR/WR/SR36B(-01)(-LP)<br>(-LP01)(-10)(-10FL)(-15M)<br>(-15MFL);<br>UR/WR60B(-01)(-Dx)(-LP)<br>(-LP01)(-LPDx) | 65 (2.3)                                         | 3.1 (33.5)                                                                                                                                                                              |
| UR/WR48B(-01)(-01T)(-Dx)<br>(-LP)(-LP01)(-GLP01)(-LPDx)                                                                                                                                                                                                                           | 60 (2.1)                                         | 2.9 (30.9)                                                                                                                                                                              |
| SR48B-8(-8FL)(-12)(-12FL)<br>(-12M)(-12MFL)(-12Dx)<br>(-12DxFL)(-18M)(-18MFL)<br>(-18MDx)(-18MDxFL);<br>UF/WF48B(-01)(-Dx)(-D2W)<br>(-LP)(-LP01)(-LPDx)                                                                                                                           | 73 (2.6)                                         | 3.5 (37.6)                                                                                                                                                                              |
| SR60B-8(-8FL)(-12)(-12FL)<br>(-12M)(-12MFL)(-16)(-16FL)<br>(-18M)(-18MFL)(-18MFC)<br>(-24M)(-24MFC)(-24MFL)<br>(-24MDx)(-24MDxFL)                                                                                                                                                 | 70 (2.5)                                         | 3.3 (36.1)                                                                                                                                                                              |
| UR72B(-LP); SR72B-12<br>(-12FL)(-16)(-16FL)(-18)<br>(-18FL)(-18M)(-18MFL)(-24M)<br>(-24MFL)(-30M)(-30MFL)<br>(-30MDx)(-30MDxFL);<br>UF/WF36B(-LP);<br>UF/WF60B(-01)(-LP)(-LP01)                                                                                                   | 75 (2.6)                                         | 3.6 (38.6)                                                                                                                                                                              |
| UF/WF27B(-01)(-D2)(-LP)<br>(-LPL)(-LP01)(-LPD2)<br>(-GLP01)                                                                                                                                                                                                                       | 55 (1.9)                                         | 2.6 (28.3)                                                                                                                                                                              |

**⚠ DANGER continued**



≥ Area m<sup>2</sup> (ft<sup>2</sup>) (see "Minimum Room Floor Area" above)  
≥ Superficie m<sup>2</sup> (pi<sup>2</sup>) (voir « Superficie Minimale du Local » ci-dessus)

**R-290 Refrigerant Charge:**

- If greater than 114 g (4 oz.), do not install in public corridor or lobby.
- If greater than 152 g (5.3 oz.), do not install within 6 m (20 ft) of open flame.

**Charge de réfrigérant R-290:**

- Si elle est supérieure à 114 g (4 oz.), ne pas l'installer dans un couloir public ou un hall d'entrée.
- Si elle est supérieure à 152 g (5.3 oz.), ne pas l'installer à moins de 6 m (20 pi) d'une flamme nue.

This appliance is not intended for use above 7,000 m (22,965 ft). Installation above 7,000 m (22,965 ft) may adversely affect safety, performance, and component life.

**⚠ WARNING**

- This appliance must be installed in accordance with all applicable national, state, and local regulations.
- Failure to install, operate, and maintain the appliance in accordance with this manual will adversely affect safety, performance, component life, and warranty coverage.
- Appliance is heavy. Use care when lifting or positioning. Work in pairs when needed to prevent injury or damage. Do not lift using the refrigeration area, the top section, or the doors/drawers.
- Do not tilt the appliance more than 45°.

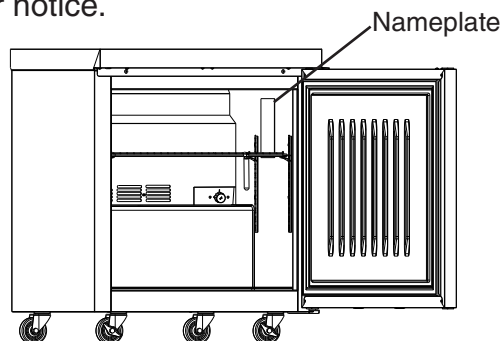
For best operating results:

- The appliance should not be located next to ovens, grills, or other high heat producing equipment.
- The location should provide a firm and level foundation for the appliance.
- The appliance should not be located in a corrosive environment.
- The factory-installed rear bumpers must be in place to ensure proper rear clearance.
- For undercounter and worktop models, a minimum of 1.5" (4 cm) overhead clearance should be provided for proper ventilation. For prep table models, a minimum of 10" (25 cm) clearance above the rail hood should be provided to allow the rail cover to open.

## B. Checks Before Installation

### **⚠ WARNING**

Refer to the nameplate for electrical specifications. The nameplate is located on the right side wall of the cabinet interior. For more electrical connection details, see "I.G. Electrical Connection." We reserve the right to make specification and design changes without prior notice.



- Visually inspect the exterior of the shipping package and immediately report any damage to the carrier. Upon opening the package, any concealed damage should also be immediately reported to the carrier.
- Remove the shipping carton, tape, and packing material. Also remove the protective plastic film from both the exterior panels and the interior door/drawer panel. If the appliance is exposed to the sun or to heat, remove the film after the appliance cools.
- Remove all accessory containers before discarding the packing materials. Dispose of all packing materials in a proper and environmentally responsible manner.
- Check for missing or damaged accessories.

## C. Setup

### 1. Caster Installation, Leveling the Appliance, and Door Alignment

#### **a) Caster Installation**

- 1) Move as close to the final location as possible.
- 2) Remove the 2 bolts securing the appliance to the pallet, then remove the appliance from the pallet. Block the appliance securely at a height of 8" (20 cm) off the floor. Do not lay the appliance down.

**All except UR48B-01T**

- 3) Attach the casters to the bottom of the appliance. Locking casters should be attached to the front of the appliance. See Fig. 1a. **NOTICE! Ensure casters are completely threaded into appliance and tight.**

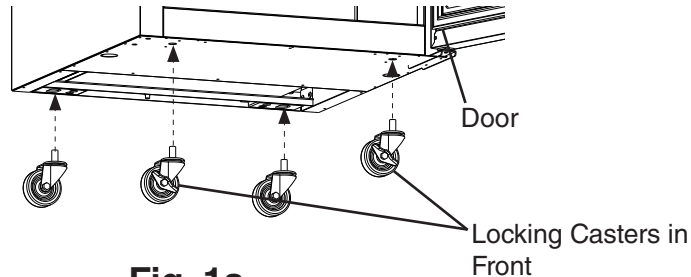


**Fig. 1a**

**UR48B-01T**

- 3) Using the 4 riser screws and 4 washers in the accessory bag, attach the 2 riser assemblies to the bottom of the appliance. See Fig. 1b. **NOTICE! Ensure the riser casters and casters are completely threaded into appliance and tight and the riser assembly screw holes are orientated to the inside of the appliance.**

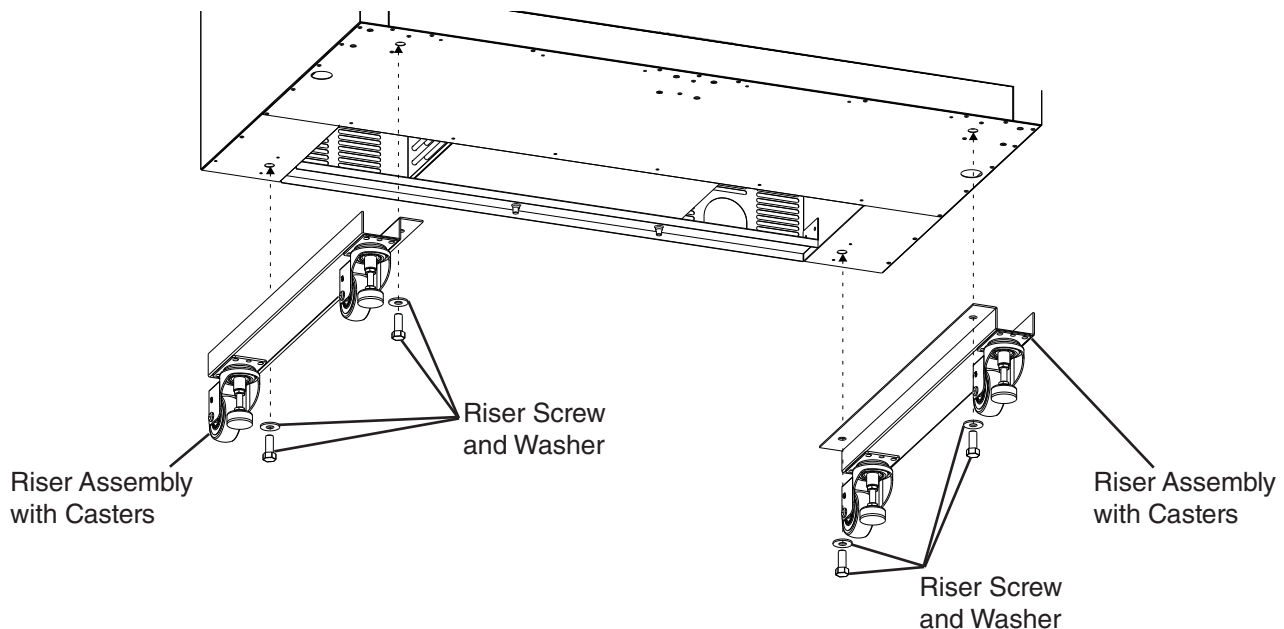


**Fig. 1b**

**b) Leveling the Appliance and Door Alignment (all except UR48B-01T)**

After installing the casters, lower the appliance to the floor and check the level of the appliance and the alignment of the doors. If the appliance is out of level or the doors are out of alignment, follow the steps below. Otherwise, continue to the next section.

- 1) Secure the doors. Raise and block the appliance. Make sure the appliance is stable.
- 2) Unscrew the appropriate caster to the approximate desired height. See Fig. 2.

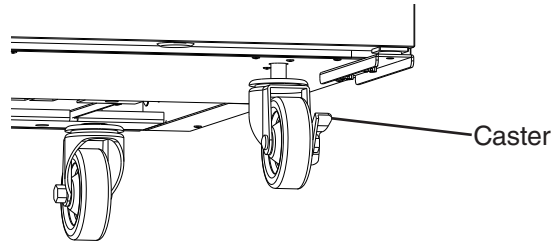


**Fig. 2**

- 3) Position the necessary number of shim plates in place (no more than 3 per caster). If using more than one shim plate, rotate each additional shim plate 90° from the adjoining shim plate so that the slots are not aligned. See Fig. 3.

Note: Do not shim the rear of the appliance higher than the front as this could affect door performance.

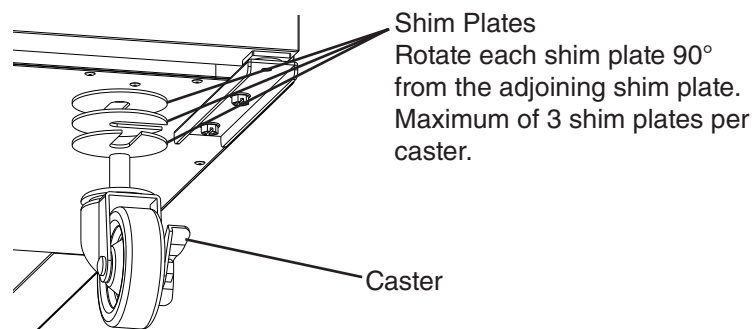
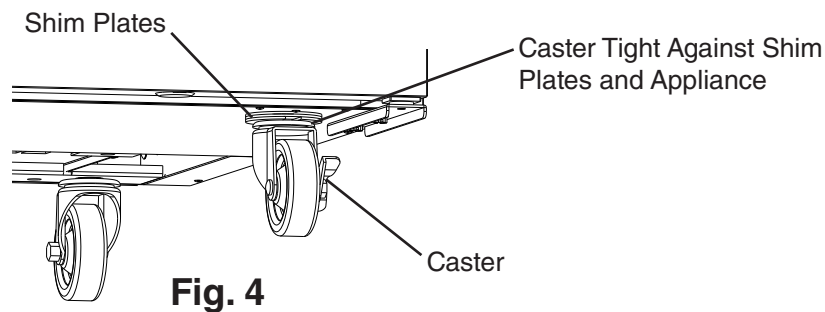


**Fig. 3**

- 4) Tighten the caster. See Fig. 4. **NOTICE! Make sure the caster is tight and no slack is left between the caster, shim plates, and appliance.**
- 5) Repeat the procedure for other casters as needed.
- 6) Lower the appliance to the floor.



## 2. Check the Refrigeration Circuit

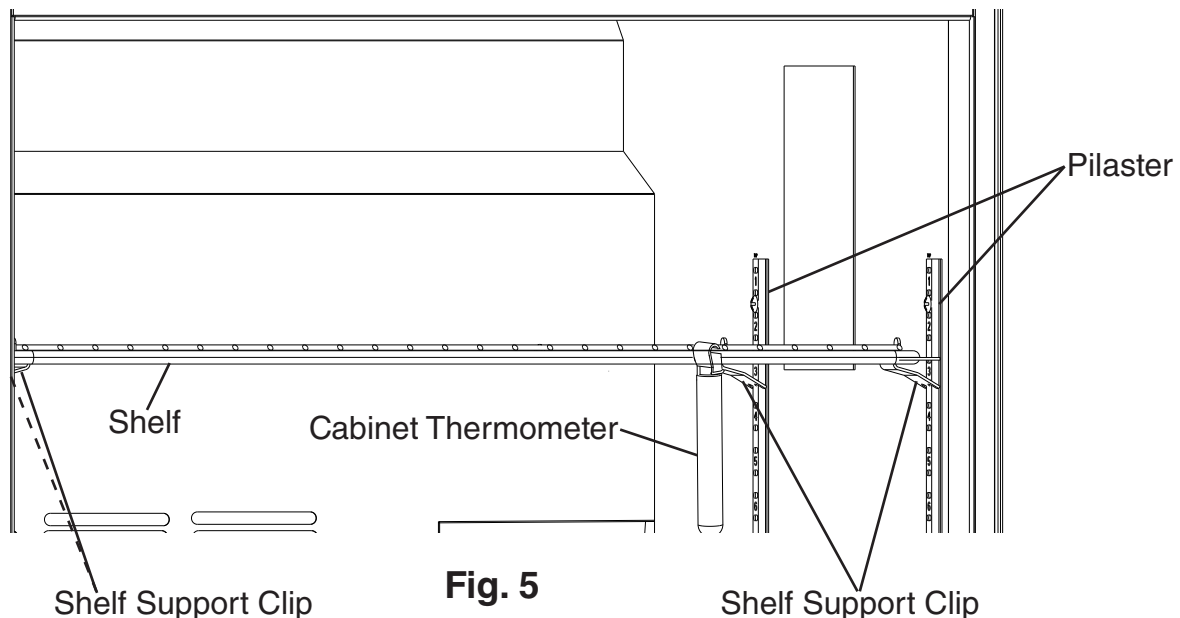
- Visually check that the refrigerant lines do not rub or touch other lines or surfaces and that the condenser fan blade turns freely.
- Check that the compressor is securely attached.

## 3. Position the Appliance and Lock the Front Casters

The front casters on the appliance are lockable. After positioning the appliance in its final location, lock the front casters.

## 4. Install the Shelves and Cabinet Thermometer

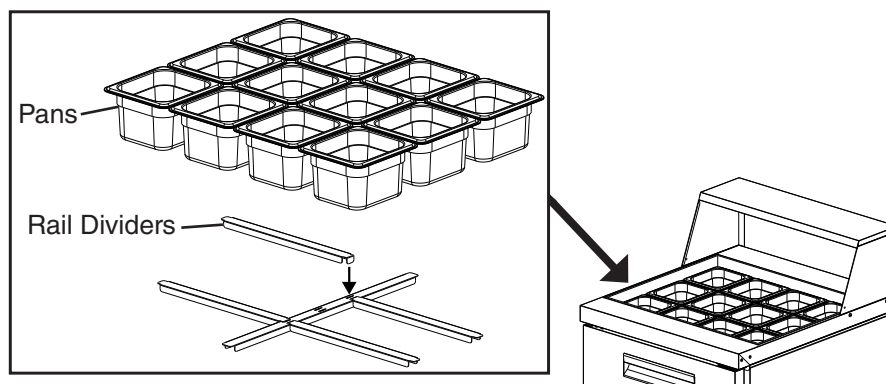
- 1) For each shelf, place the shelf support clips into the pilasters at the desired height (4 shelf support clips per shelf). See Fig. 5.
- 2) Place the shelves in position on the support clips.
- 3) Remove the cabinet thermometer from the accessory bag. Place the cabinet thermometer on the shelf as shown in Fig. 5. Note: Placement of the cabinet thermometer may be moved based on use.



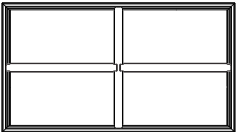
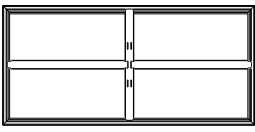
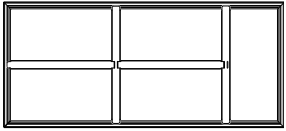
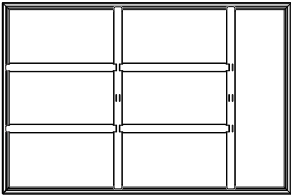
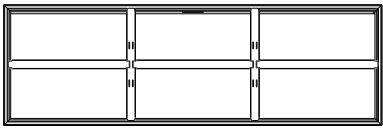
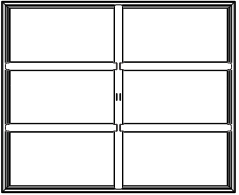
## 5. Install the Rail Dividers and Pans (Prep Table Models)

Install the rail dividers and 1/6 size pans included with the appliance. See Fig. 6 and the table below. The entire rail must always be covered by rail dividers and pans. Otherwise, the appliance will not cool properly. Use pans with a depth of up to 6" (15 cm). Do not use damaged rail dividers or pans.

**Fig. 6**



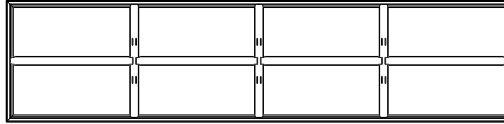
**Rail Divider Layout**

| <b>-8 Models</b>                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                          |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>SR27B-8</b></p>  <p>Front-to-Back: HS-5187 (13-3/4"; 348 mm) Qty 1<br/>Side-to-Side: HS-5185 (12-1/2"; 319 mm) Qty 2</p>                                                                                          | <p><b>SR48B-8, SR60B-8</b></p>  <p>Front-to-Back: HS-5188 (12-5/8"; 322 mm) Qty 1<br/>Side-to-Side: HS-5189 (13-5/8"; 346 mm) Qty 2</p>                                                              |
| <b>-10, -15M Models</b>                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                          |
| <p><b>SR36B-10</b></p>  <p>Front-to-Back: HS-5187 (13-3/4"; 348 mm) Qty 2<br/>Side-to-Side (Outer): HS-5185 (12-1/2"; 319 mm) Qty 1<br/>Side-to-Side: HS-5186 (Center) (12-1/2"; 316 mm) Qty 1</p>                     | <p><b>SR36B-15M</b></p>  <p>Front-to-Back: HS-5184 (20-3/4"; 526 mm) Qty 2<br/>Side-to-Side (Outer): HS-5185 (12-1/2"; 319 mm) Qty 2<br/>Side-to-Side: HS-5186 (Center) (12-1/2"; 316 mm) Qty 2</p> |
| <b>-12, -12M Models</b>                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                          |
| <p><b>SR48B-12, SR60B-12, SR72B-12</b></p>  <p>Front-to-Back: HS-5188 (12-5/8"; 322 mm) Qty 2<br/>Side-to-Side (Outer): HS-5189 (13-5/8"; 346 mm) Qty 2<br/>Side-to-Side (Center): HS-5190 (13-1/2"; 344 mm) Qty 1</p> | <p><b>SR27B-12M, SR48B-12M, SR60B-12M</b></p>  <p>Front-to-Back: HS-5184 (20-3/4"; 526 mm) Qty 1<br/>Side-to-Side: HS-5185 (12-1/2"; 319 mm) Qty 4</p>                                              |

## Rail Divider Layout, continued

### -16 Models

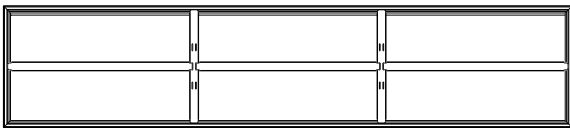
#### SR60B-16, SR72B-16



Front-to-Back: HS-5188 (12-5/8"; 322 mm) Qty 3  
Side-to-Side (Outer): HS-5189 (13-5/8"; 346 mm) Qty 2  
Side-to-Side (Center): HS-5190 (13-1/2"; 344 mm) Qty 2

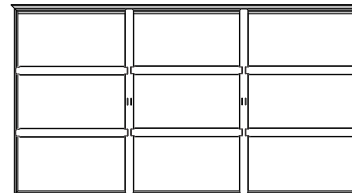
### -18, -18M Models

#### SR72B-18



Front-to-Back: HS-5188 (12-5/8"; 322 mm) Qty 2  
Side-to-Side (Outer): HS-5191 (20-5/8"; 523 mm) Qty 2  
Side-to-Side (Center): HS-5192 (20-1/2"; 520 mm) Qty 1

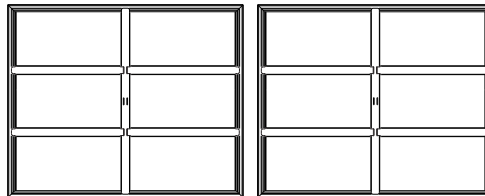
#### SR48B-18M, SR60B-18M, SR72B-18M



Front-to-Back: HS-5184 (20-3/4"; 526 mm) Qty 2  
Side-to-Side: HS-5185 (Outer) (12-1/2"; 319 mm) Qty 4  
Side-to-Side: HS-5186 (Center) (12-1/2"; 316 mm) Qty 2

### -24M Models

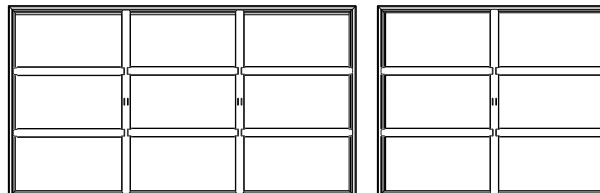
#### SR60B-24M, SR72B-24M



Front-to-Back: HS-5184 (20-3/4"; 526 mm) Qty 2  
Side-to-Side: HS-5185 (12-1/2"; 319 mm) Qty 8

### -30M Models

#### SR72B-30M



Front-to-Back: HS-5184 (20-3/4"; 526 mm) Qty 3  
Side-to-Side (Outer): HS-5185 (12-1/2"; 319 mm) Qty 8  
Side-to-Side (Center): HS-5186 (12-1/2"; 316 mm) Qty 2

## 6. Attach the Cutting Board Brackets and Cutting Board (Prep Table Models)

- 1) Remove the screws from the cutting board bracket mounting locations on the appliance. See Fig. 7a for Sandwich Top models and Fig. 7b for Mega Top models.
- 2) Use the screws removed in step 1 to attach the cutting board brackets.
- 3) Slide the cutting board into the cutting board brackets. **WARNING! Make sure the cutting board brackets and cutting board are secure. Otherwise, the cutting board could come off and cause injury.**

**Fig. 7a**

**Sandwich Top Models**

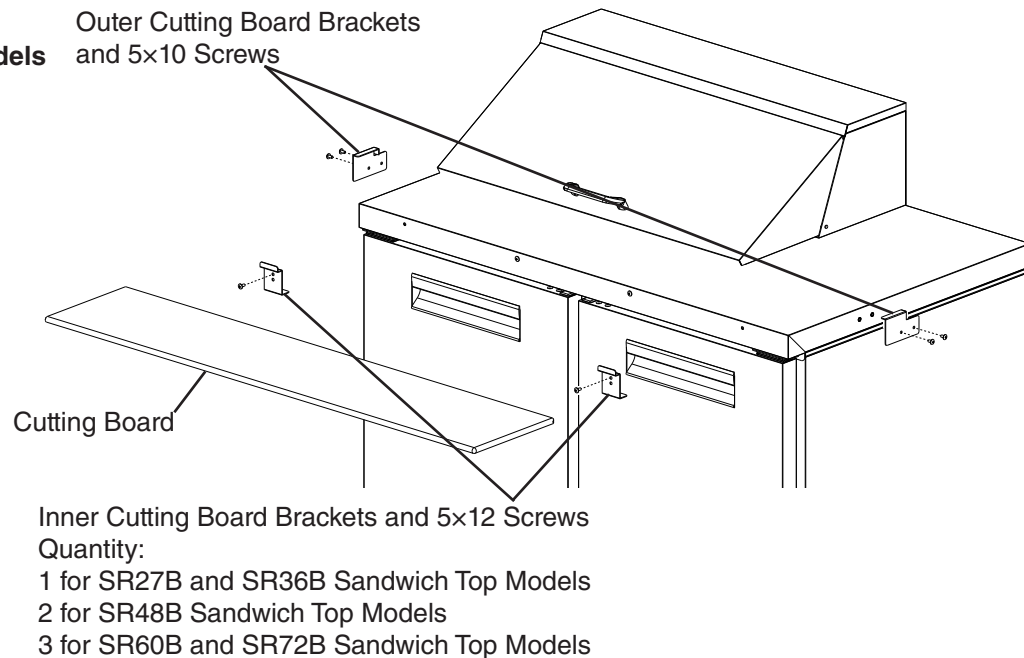
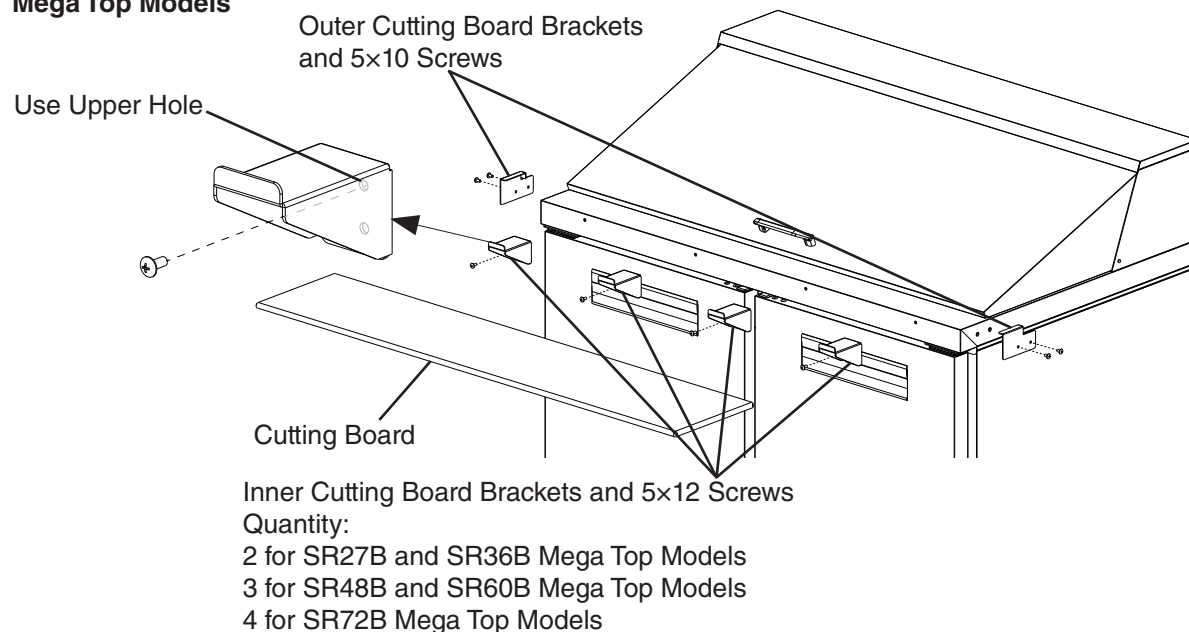


**Fig. 7b**

**Mega Top Models**



## D. Solid Door Reversal

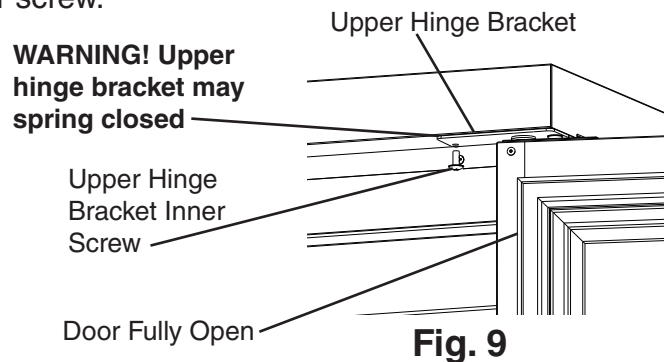
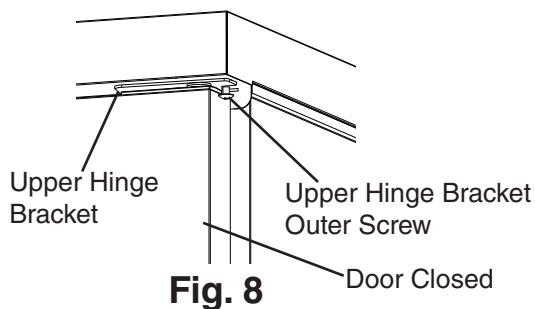
The appliance is provided with a cabinet design which, after being delivered to the installation location, permits changing of the door swing from left to right or right to left. To change the door swing, follow the steps below. Example shows change from right hinged to left hinged.

### **⚠ WARNING**

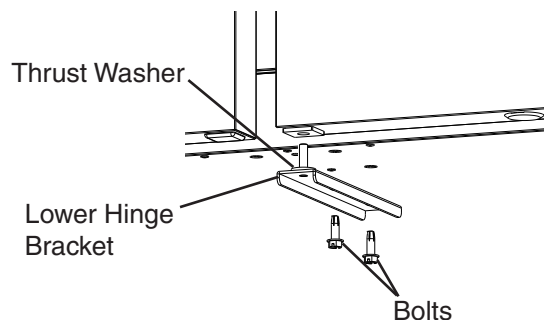
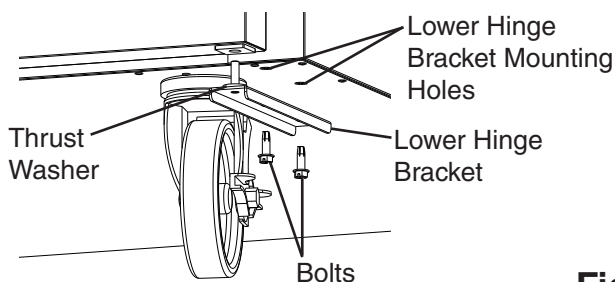
- Wear proper PPE (personal protection equipment) when executing these procedures (safety glasses and gloves).
- Keep fingers away from edge of upper hinge bracket. Spring cartridge can cause the upper hinge bracket to move suddenly with extreme force.

### **Door and Lower Hinge Removal and Relocation**

- 1) Remove all items from the appliance. Make sure the appliance is unplugged from the electrical outlet. Move the appliance out for ease of access then lock the casters.
- 2) With the door closed, loosen, but do not remove, the upper hinge bracket outer screw. See Fig. 8. Next, open the door to the fully open position and remove the upper hinge bracket inner screw. See Fig. 9.
- 3) Slide the upper hinge bracket out from under the outer screw and remove the door.  
**WARNING! Keep away from upper hinge bracket. Upper hinge bracket may spring closed.**
- 4) Replace the upper hinge bracket inner screw in its original position and tighten, then tighten the upper hinge bracket outer screw.



- 5) Remove the lower hinge bracket. See Fig. 10. Be sure to leave the thrust washer in place.
- 6) Clear the foam from the lower hinge bracket mounting holes prior to securing lower hinge bracket in its new location. Install the lower hinge bracket in its new location. Be sure the lower hinge bracket is pushed all the way in and the thrust washer is in its original position.



### Upper Hinge Bracket Removal and Spring Cartridge Relocation

- 7) While preventing the upper hinge bracket from rotating, remove the upper hinge bracket from the spring cartridge. See Fig. 11. Note which side of the upper hinge bracket is facing up.
- 8) Remove the filler cap, filler screws, and spring cartridge. See Fig. 12. Leave the thrust washers in place on the spring cartridge. **NOTICE! Spring cartridge may be difficult to remove. Be careful not to damage the finish.**

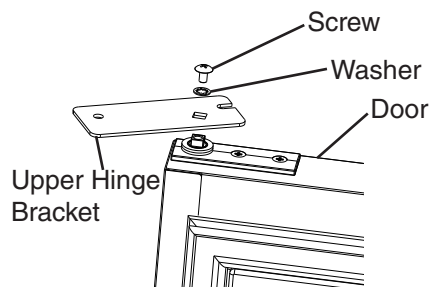


**Fig. 11**

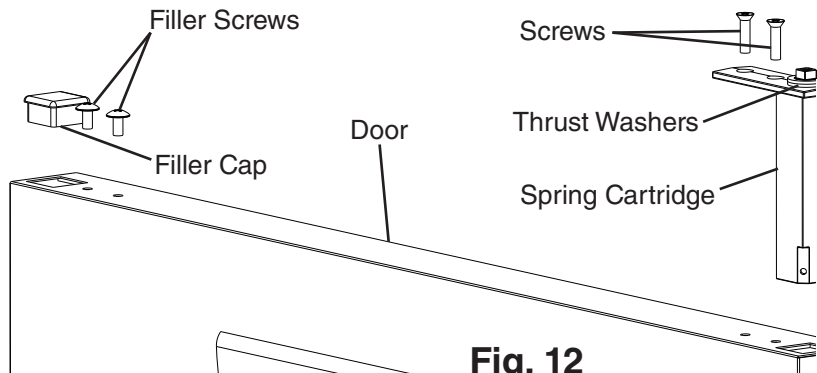


**Fig. 12**

- 9) Clear foam from the spring cartridge hole to allow for spring cartridge installation. See Fig. 13. Install the spring cartridge in its new location. Reinstall the filler cap and filler screws on the opposite side of the door.

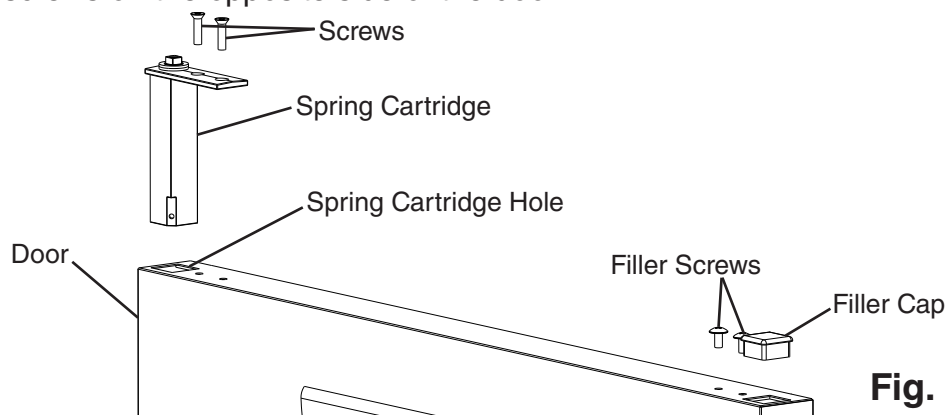


**Fig. 13**

### Lower Door Prep and Upper Hinge Bracket Relocation

- 10) Remove the filler cap and nylon bearing from the bottom of the door. See Fig. 14. Reinstall on the opposite side.
- 11) Make sure the thrust washers are in place on the spring cartridge, then flip the upper hinge bracket over from its original position and install onto the spring cartridge in the door open position. See Fig. 15. The upper hinge bracket should be positioned as shown.

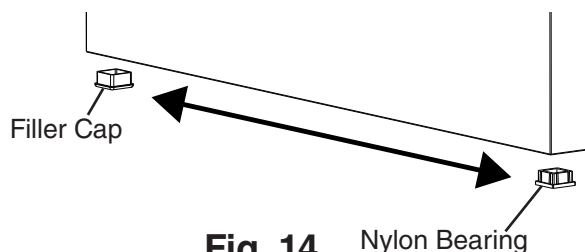


**Fig. 14**

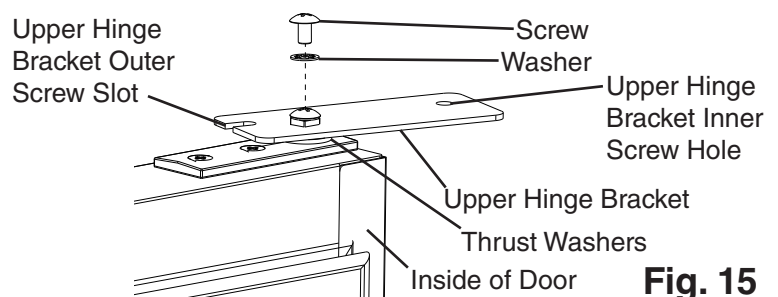


**Fig. 15**

## **Door Installation**

- 12) Remove the black plastic filler cap located from the hole above where the spring cartridge screw will line up. Note: The black plastic filler cap is not reusable.
- 13) Remove the upper hinge bracket screws from the new location and apply Loctite Threadlocker Blue 242 or 243 to the threads. Next, start the upper hinge bracket outer screw into the appliance. Rotate a few threads into the appliance; do not tighten the screw. See Fig. 16.

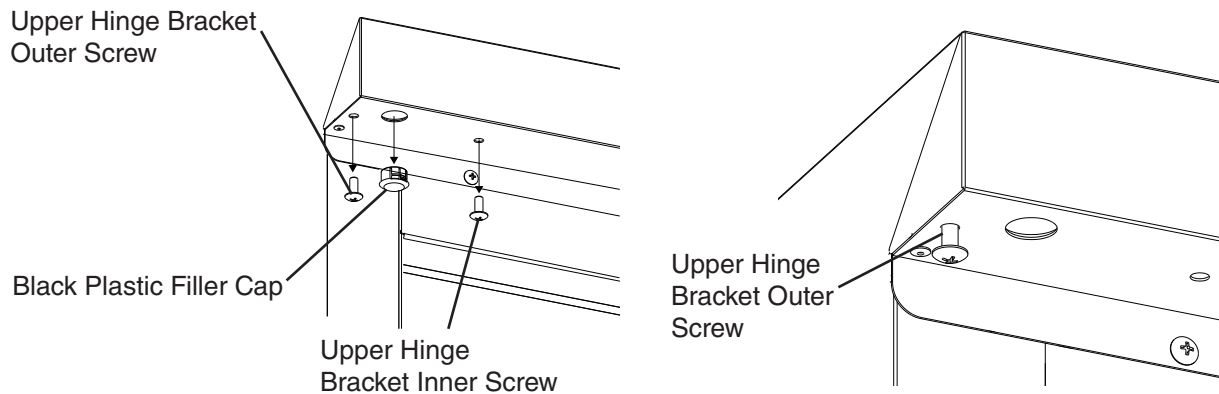


**Fig. 16**

- 14) Be sure the lower hinge bracket thrust washer is in place, then place the door on the lower hinge bracket in the fully open position. Slide the door upper hinge bracket outer slot onto the upper hinge bracket outer screw. See Fig. 17.
- 15) Install the upper hinge bracket inner screw and tighten.

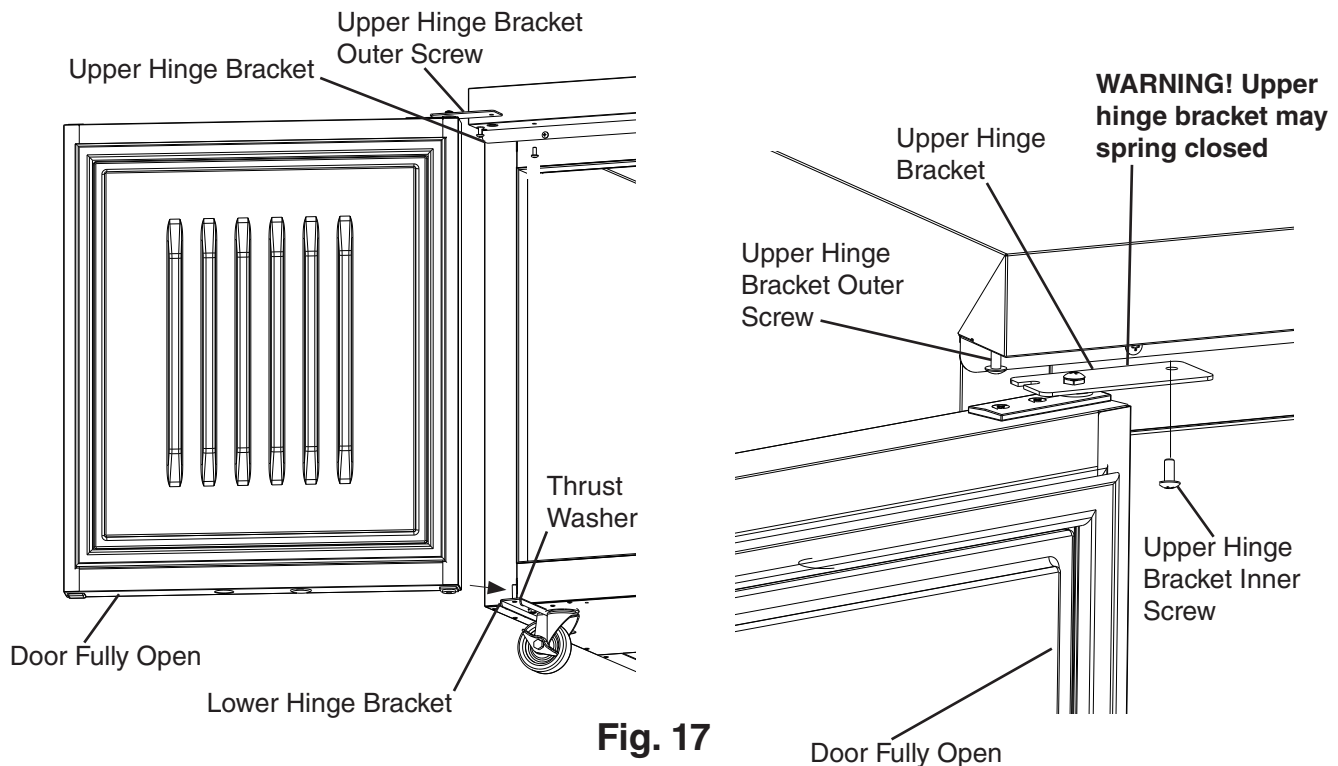


**Fig. 17**

- 16) Close the door and tighten the upper hinge bracket outer screw.  
See Fig. 18.

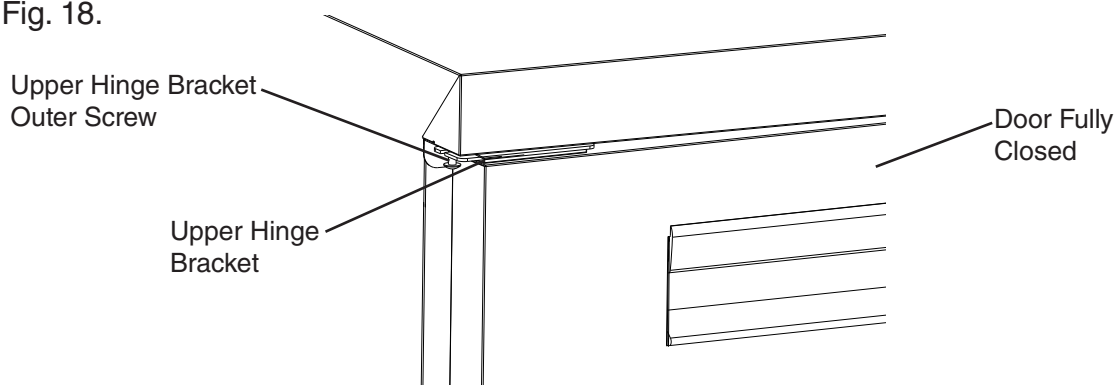


**Fig. 18**

- 17) Check the door operation to assure it opens and closes properly. Note: Hold door at 45° angle from closed position and release. Door should close on its own. If not, adjust hinge bracket.
- 18) Unlock the casters and move the appliance back into its original position. Lock the casters once in position, then plug the appliance back into the electrical outlet. Allow the appliance to cool down prior to putting product back in.

### **E. Door/Drawer Location Reversal (48" and 60" models)**

The appliance is provided with a cabinet design which, after being delivered to the installation location, permits changing of the drawer and door locations. To change the drawer and door locations, follow the steps below. Example shows UR48B-D2.

| <b>⚠ WARNING</b>                                                                                                                                                                                                                                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"><li>• Wear proper PPE (personal protection equipment) when executing these procedures (safety glasses and gloves).</li><li>• Keep fingers away from edge of upper hinge bracket. Spring cartridge can cause the upper hinge bracket to move suddenly with extreme force.</li></ul> |

### **Drawer and Drawer Frame Removal**

- 1) Remove all items from the appliance. Make sure the appliance is unplugged from the electrical outlet. Move the appliance out for ease of access then lock the casters.  
See Fig. 19.

**Model Shown: UR48B-D2**

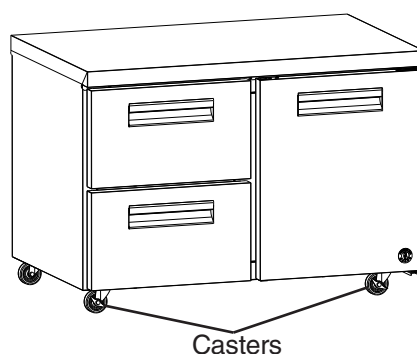


**Fig. 19**

- 2) Remove the drawers. Pull the drawer out to its fully extended position. Open the safety clips (one on each side) by sliding them forward, then rotating them up. See Fig. 20. Lift up on the handle slightly, then pull to disengage the drawer. Be sure to support the rear and front of the drawer while removing it. **WARNING! Be sure to close the safety clips when reinstalling the drawer.**

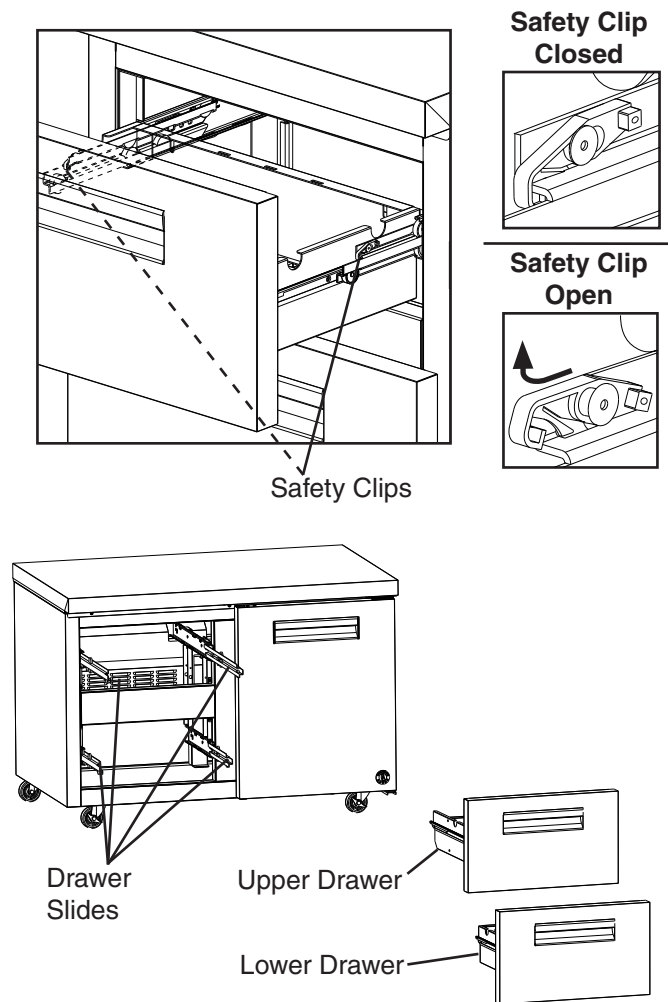


**Fig. 20**

- 3) Remove the 4 horizontal mullion screws, then cut the horizontal mullion silicone loose and remove the horizontal mullion. See Fig. 21.

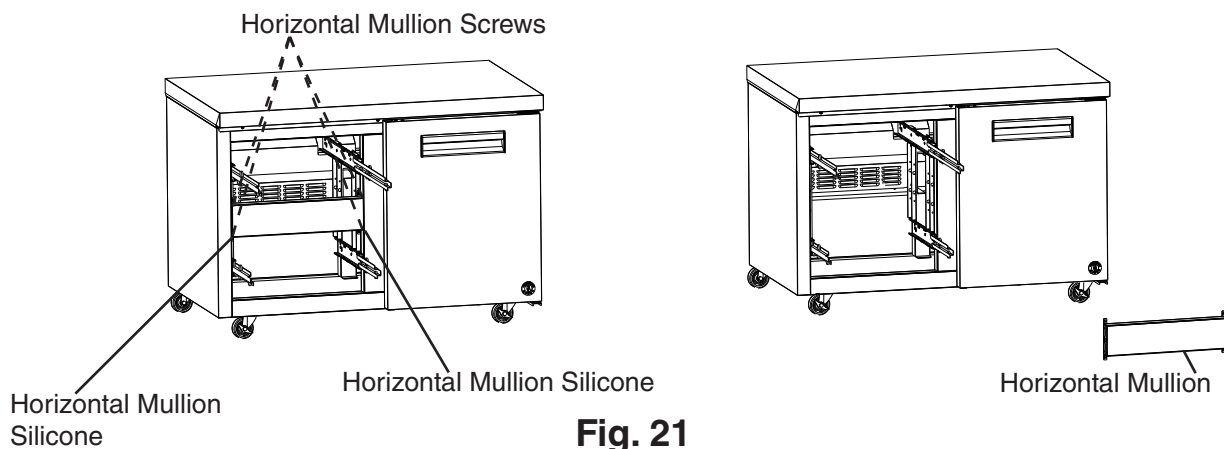


**Fig. 21**

- 4) Remove the hex-bolts from the drawer frames (4 hex-bolts per frame), then remove the drawer frames. See Fig. 22.

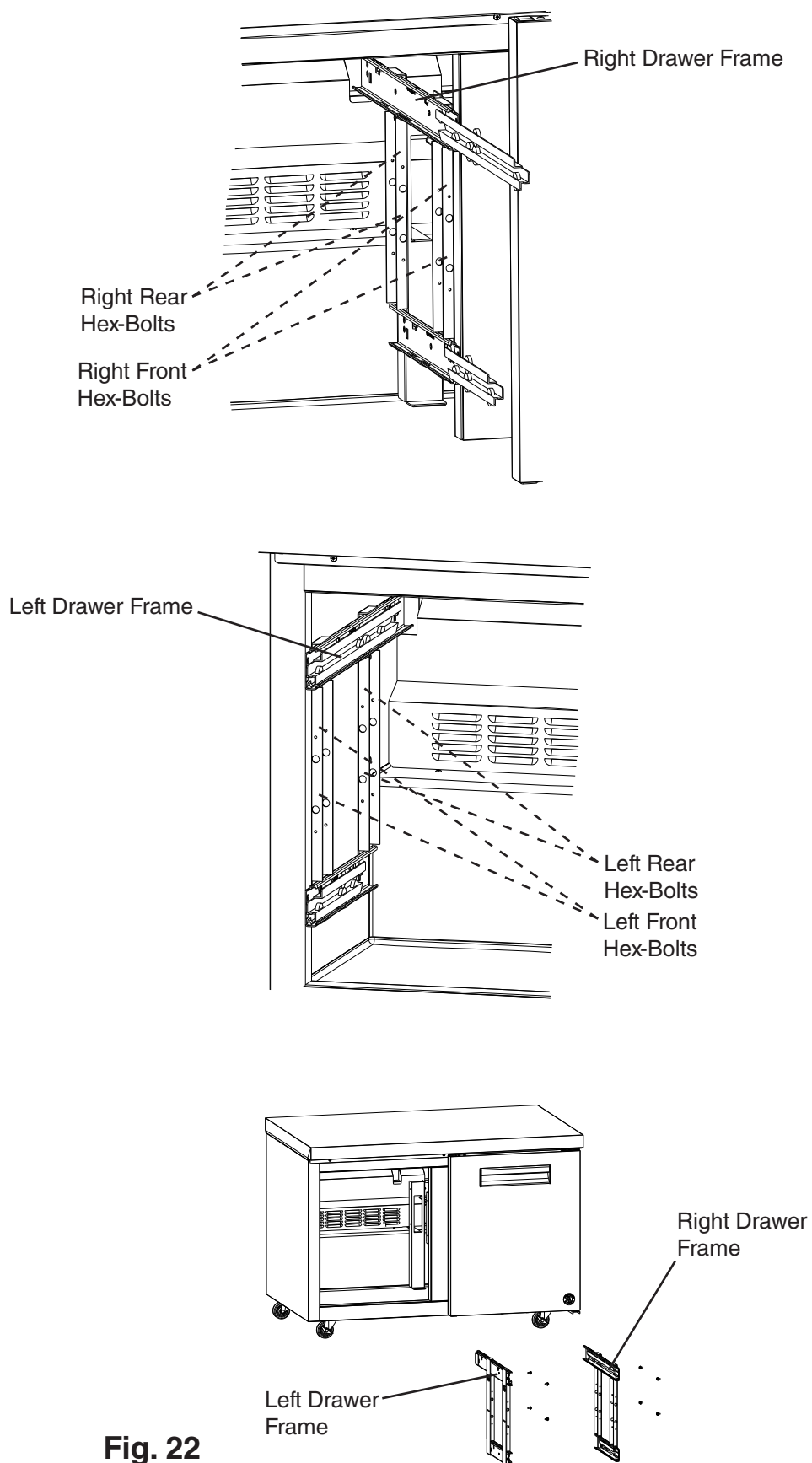


**Fig. 22**

## **Pilaster and Inner Brackets Relocation**

5) Remove the shelf from the door section, then remove the pilasters. See Fig. 23.

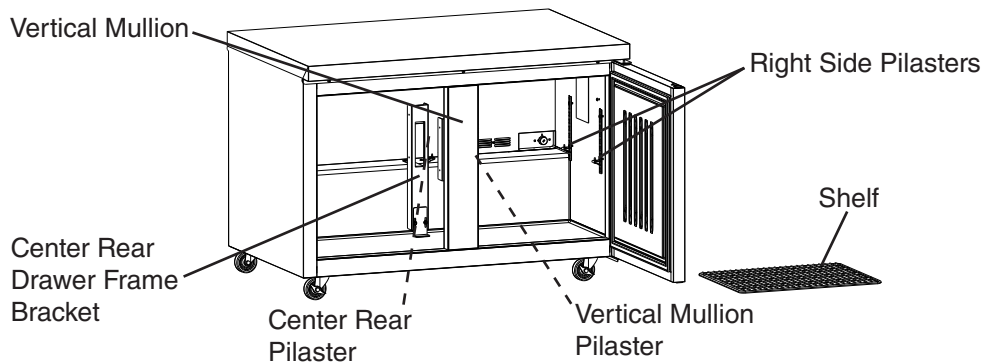


**Fig. 23**

6) Remove the center rear drawer frame bracket and the filler screw. See Fig. 24. Slide the center rear drawer frame bracket over to the new location and secure it. Place the filler screw in the former center rear drawer frame bracket hole.

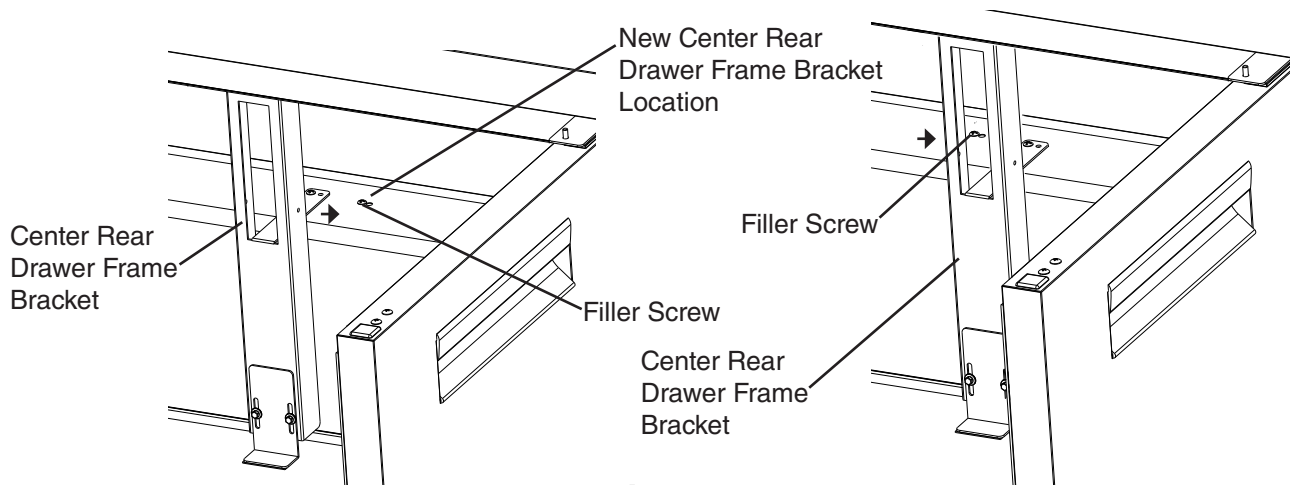


**Fig. 24**

7) Remove the vertical mullion bracket. Rotate 180 degrees and mount it in the vertical mullion right mounting holes. See Fig. 25.

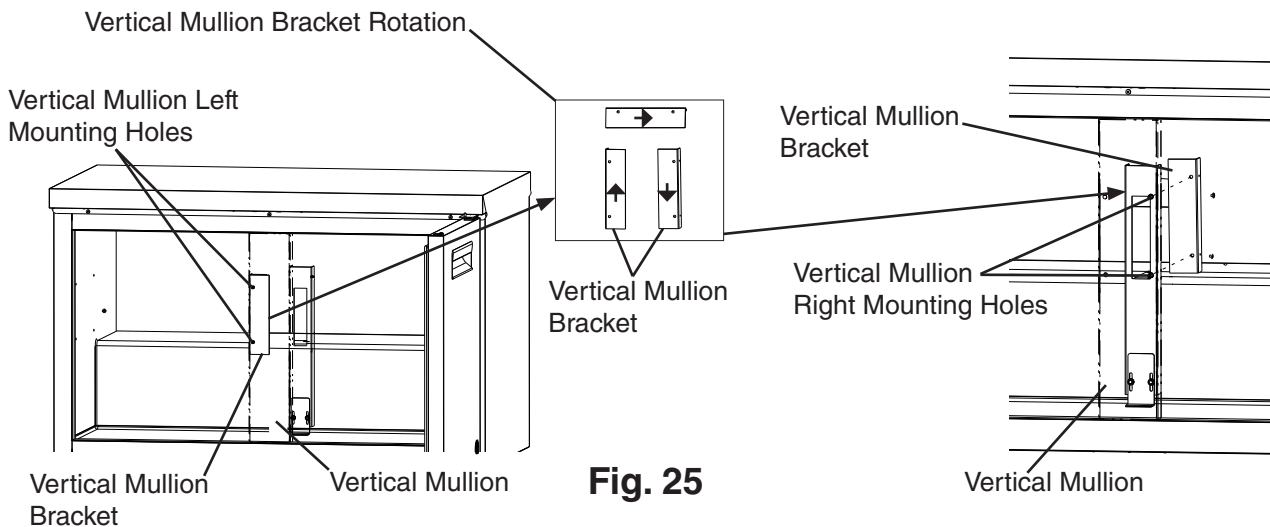


**Fig. 25**

- 8) Place and secure the pilasters and shelf support clips in their new location. See Fig. 26. Replace the shelf.

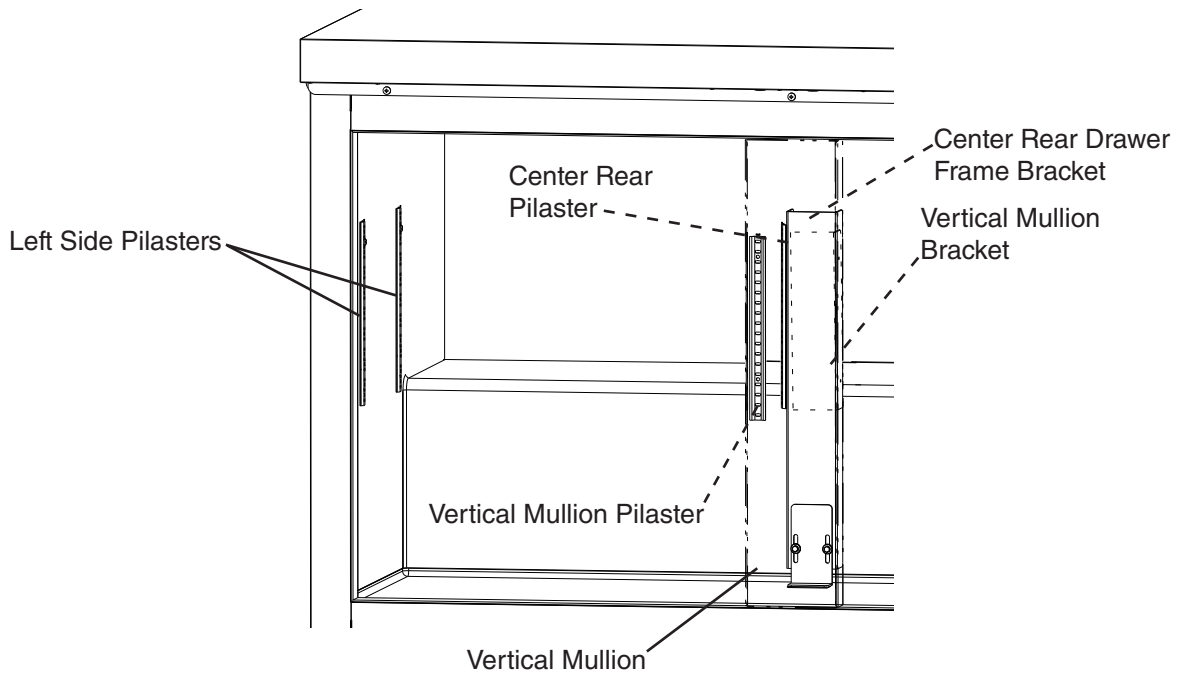


**Fig. 26**

### **Door Relocation**

- 9) With the door closed, loosen, but do not remove, the upper hinge bracket outer screw. See Fig. 27. Next, open the door to the fully open position and remove the upper hinge bracket inner screw. See Fig. 28.
- 10) Slide the upper hinge bracket out from under the outer screw and remove the door.  
**WARNING! Keep away from upper hinge bracket. Upper hinge bracket may spring closed.**
- 11) Replace the upper hinge bracket inner screw in its original position and tighten, then tighten the upper hinge bracket outer screw.

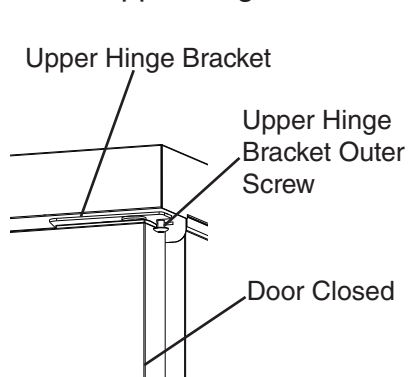


**Fig. 27**

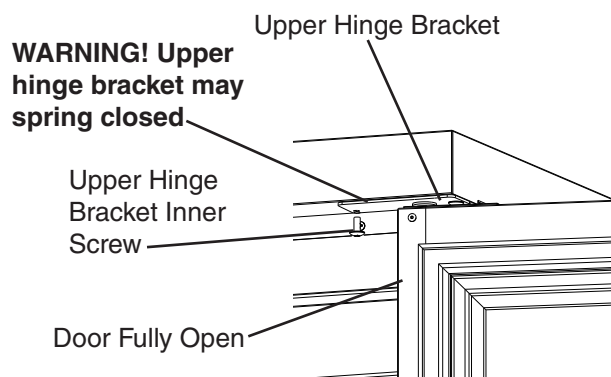


**Fig. 28**

- 12) Remove the lower hinge bracket. See Fig. 29. Be sure to leave the thrust washer in place.
- 13) Install the lower hinge bracket in its new location. Be sure the lower hinge bracket is pushed all the way in and the thrust washer is in its original position.

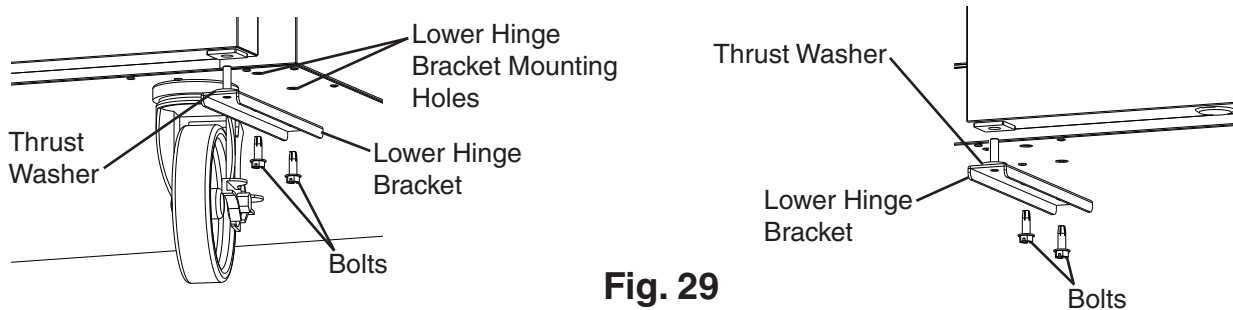


**Fig. 29**

- 14) Remove the black plastic filler cap located from the hole above where the spring cartridge screw will line up. Note: The black plastic filler cap is not reusable.
- 15) Remove the upper hinge bracket screws from the new location and apply Loctite Threadlocker Blue 242 or 243 to the threads. Next, start the upper hinge bracket outer screw into the appliance. Rotate a few threads into the appliance; do not tighten the screw. See Fig. 30.

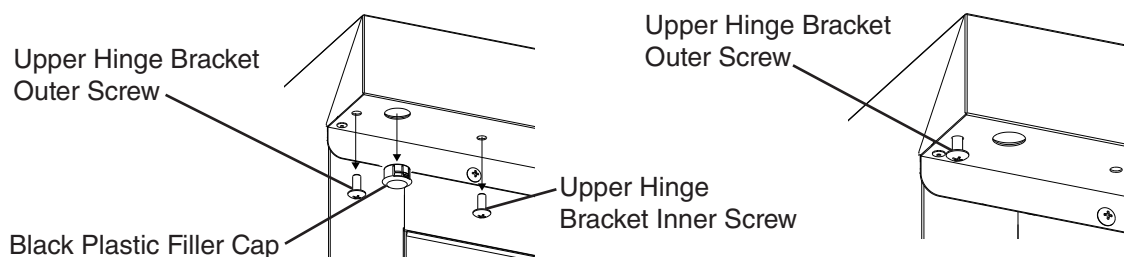


**Fig. 30**

- 16) Be sure the lower hinge bracket thrust washer is in place, then place the door on the lower hinge bracket in the fully open position. Slide the door upper hinge bracket outer slot onto the upper hinge bracket outer screw. See Fig. 31.
- 17) Install the upper hinge bracket inner screw and tighten.

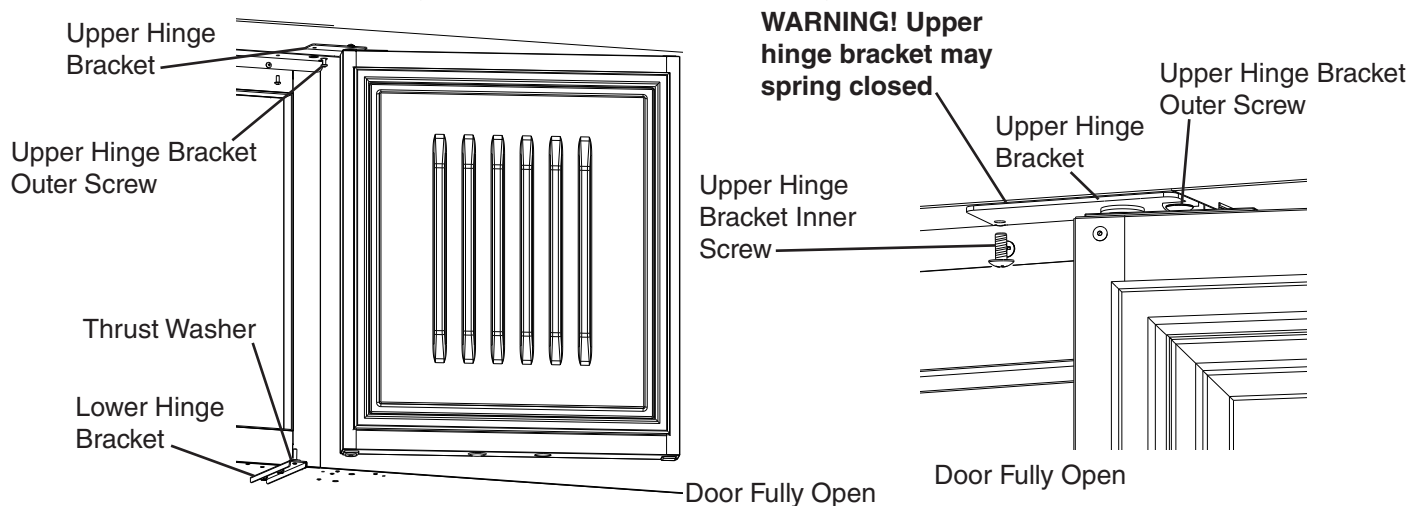


**Fig. 31**

18) Close the door and tighten the upper hinge bracket outer screw. See Fig. 32.

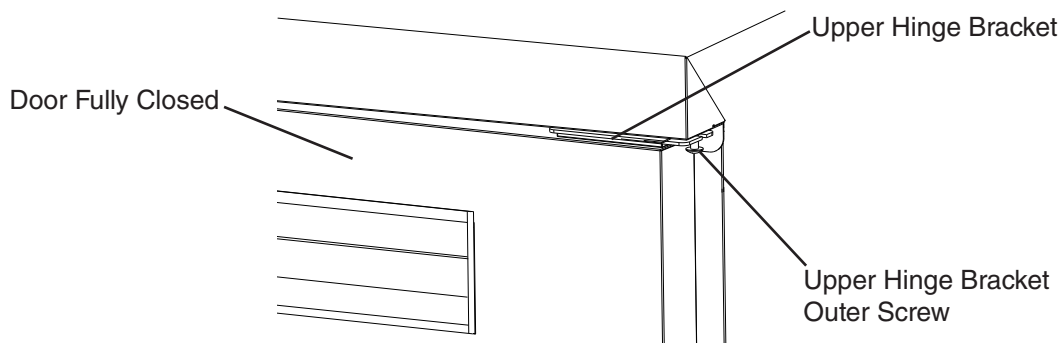


**Fig. 32**

19) Check the door operation to assure it opens and closes properly. Note: Hold door at 45° angle from closed position and release. Door should close on its own. If not, adjust hinge bracket.

### **Drawer Relocation**

#### **Left and Right Drawer Frame Relocation**

20) Install both drawer frames with the hex-bolts removed in step 4. See Fig. 33. Leave loose, do not tighten at this time.

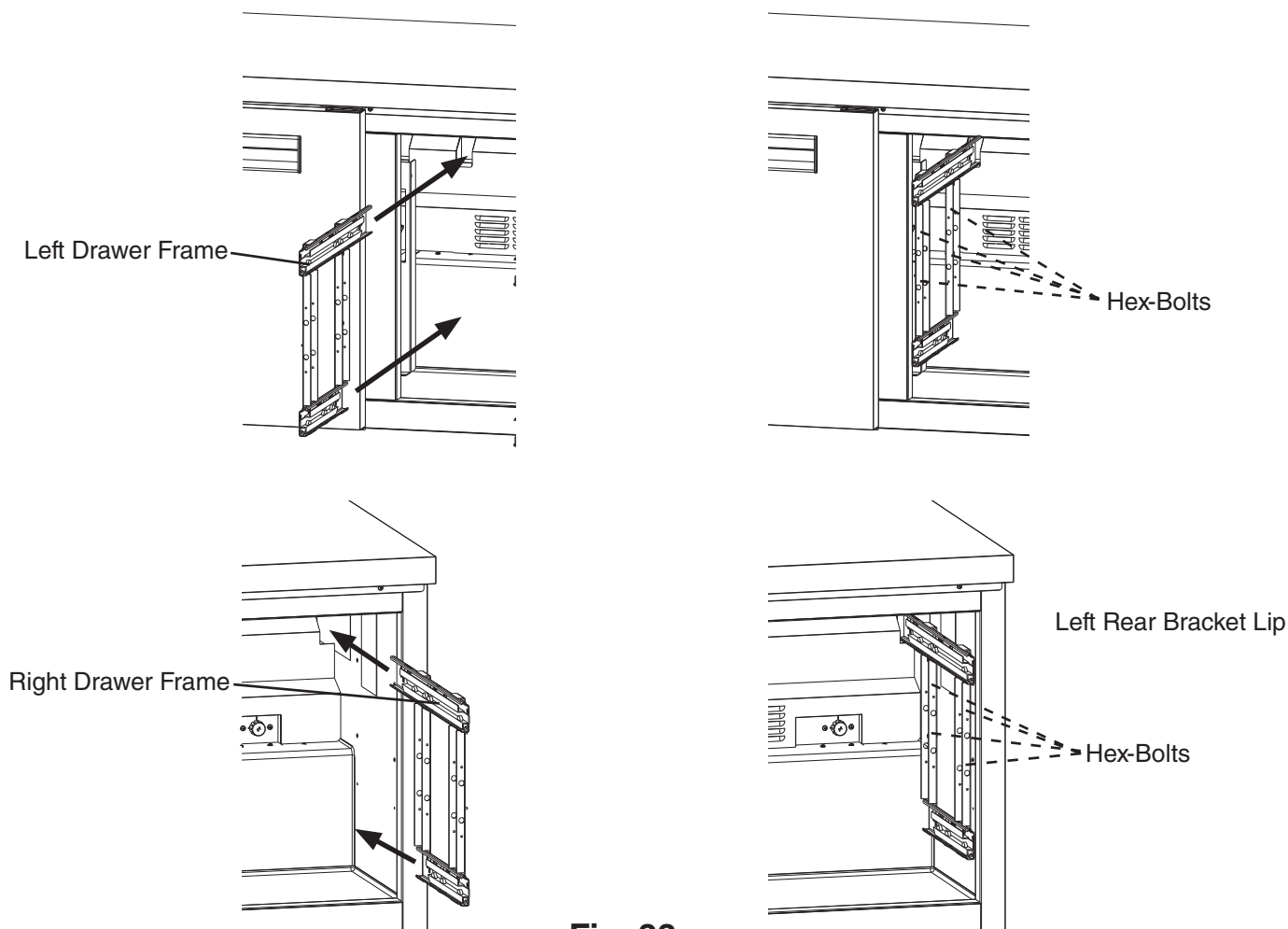
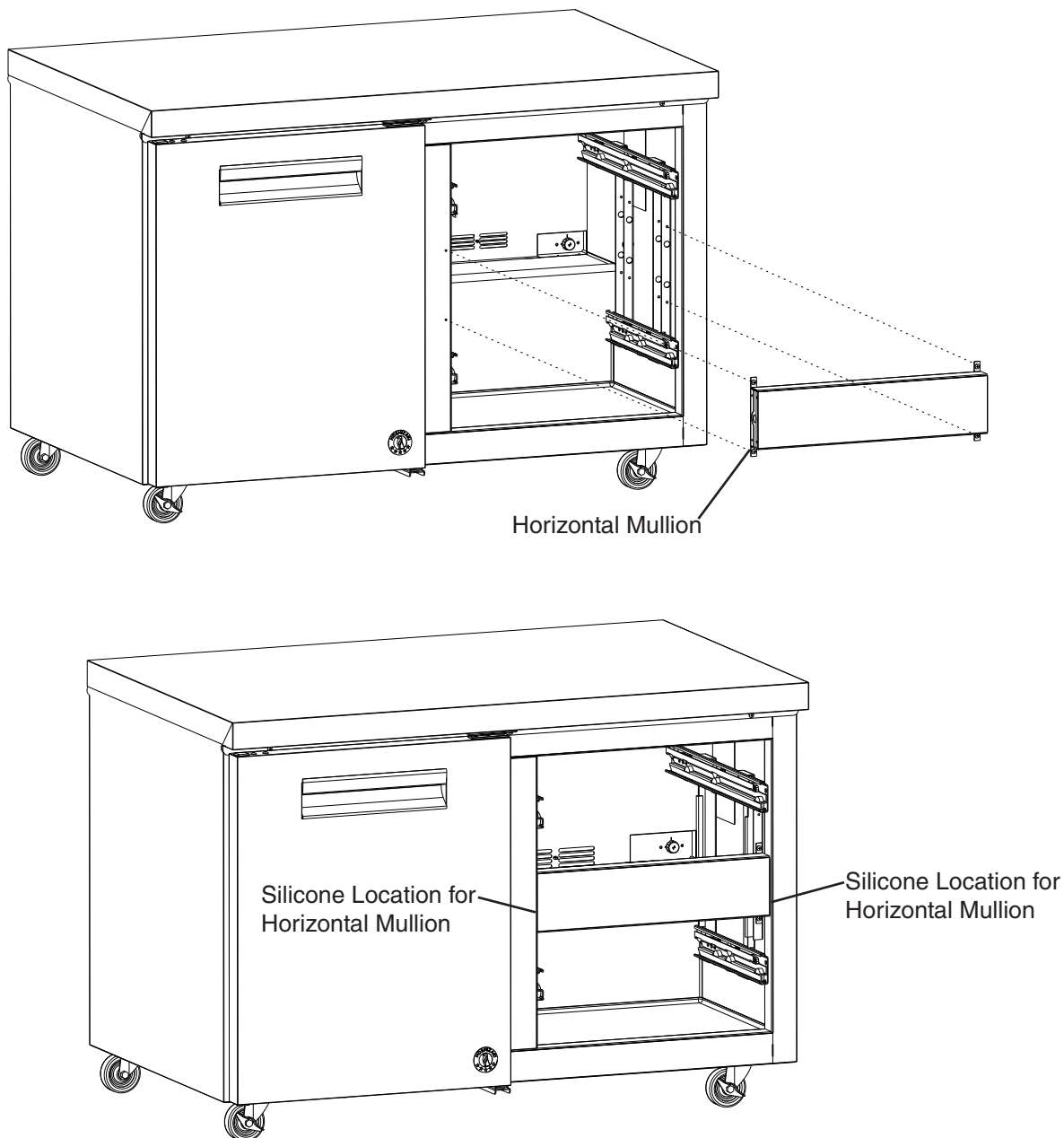


**Fig. 33**

### **Horizontal Mullion Replacement**

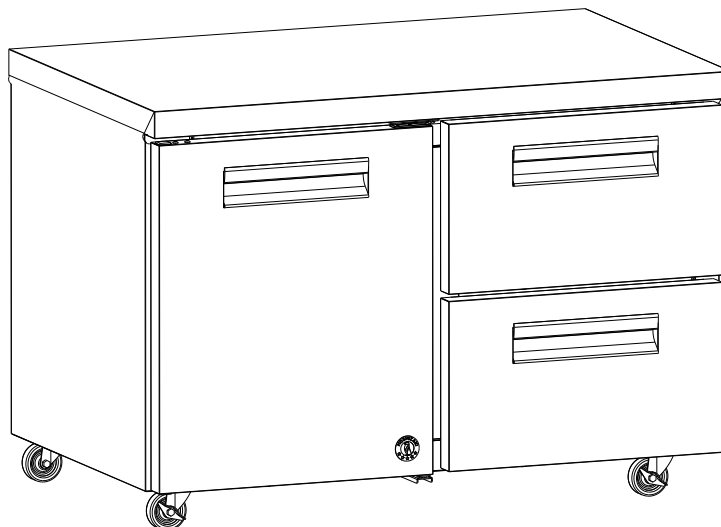
- 21) Place the horizontal mullion in its correct position and secure with screws removed in step 3. Note: Make sure the mullion is flush with the front of the appliance to ensure the drawer gaskets seal properly.
- 22) Tighten the hex-bolts on the drawer frames. **NOTICE! Hex-bolts must be tightened for the drawers to function properly.**
- 23) Place a bead of food grade silicone down the 2 outside vertical gaps between the mullion and appliance. See Fig. 34.



Model Shown: UR48B-D2

**Fig. 34**

- 24) Place the lower drawer in the lower drawer slides and the upper drawer in the upper drawer slides. See Fig. 35. **WARNING! Be sure to close the safety clips when reinstalling the drawer.**
- 25) Make sure all gaskets are making good contact. Using a flashlight, check that there are no openings around all gaskets.
- 26) Unlock the casters and move the appliance back into its original position. Lock the casters once in position, then plug the appliance back into the electrical outlet. Allow the appliance to cool down prior to loading it with food products.



**Model Shown: UR48B-D2**

**Fig. 35**

## **F. Glass Door Reversal**

This appliance is provided with a cabinet design which, after being delivered to the installation location, permits changing of the door swing from left to right or right to left. To change the door swing, an HS kit from your local Hoshizaki distributor is required. See the table below. **NOTICE!** Improper installation of the HS kit may result in the doors not closing completely and/or the gaskets not sealing correctly. For further details, contact your local Hoshizaki distributor or Hoshizaki Technical Support at 1-800-233-1940.

| Door Type  | Convert                   | HS Kit Number |
|------------|---------------------------|---------------|
| Glass Door | Right Hinge to Left Hinge | HS-5258       |
|            | Left Hinge to Right Hinge | HS-5259       |

## G. Top Dispense Application

### Model: UR48B-01T

This model is provided with access for tubing and wire harness. See Fig. 36.

**WARNING! After routing tubing and wire harness through the access holes, use food grade silicone to seal the access hole and eliminate air leakage.**

- 1) Route the tubing and dispense unit wire harness through the access holes.
- 2) Seal the access holes with food grade silicone. See Fig. 36

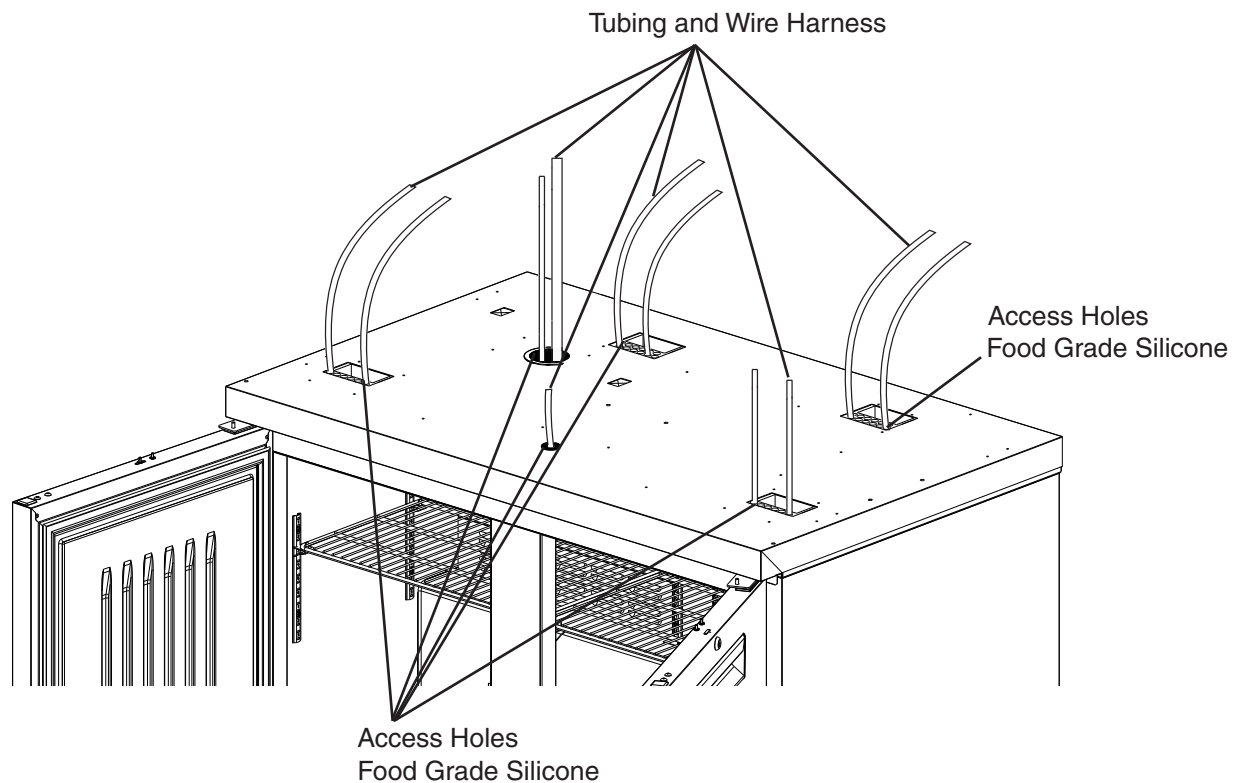


**Fig. 36**

## H. Electrical Connection

### WARNING

- Electrical connection must meet national, state, and local electrical code requirements. Failure to meet these code requirements could result in death, electric shock, serious injury, fire, or severe damage to equipment.
  - The appliance requires an independent power supply of proper capacity. See the nameplate for electrical specifications. Failure to use an independent power supply of proper capacity can result in a tripped breaker, blown fuse, damage to existing wiring, or component failure. This could lead to heat generation or fire.
  - **THE APPLIANCE MUST BE GROUNDED.** The appliance is equipped with a NEMA 5-15 three-prong grounding plug  to reduce the risk of potential shock hazards. It must be plugged into a properly grounded, independent 3-prong wall outlet. If the outlet is a 2-prong outlet, it is your personal responsibility to have a qualified electrician replace it with a properly grounded, independent 3-prong wall outlet. Do not remove the ground prong from the power cord and do not use an adapter plug. Failure to follow these instructions may result in death, electric shock, or fire.
  - To reduce the risk of electric shock, do not touch the plug with damp hands.
  - Do not use an extension cord.
  - Do not use an appliance with a damaged power cord. The power cord should not be altered, jerked, bundled, weighed down, pinched, or tangled. Such actions could result in electric shock or fire. To unplug the appliance, be sure to pull the plug, not the cord, and do not jerk the cord.
  - If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard. Upon replacement, the GREEN ground wire in the power cord must be connected to the designated grounding screw.
- Usually an electrical permit and services of a licensed electrician are required.
  - The maximum allowable voltage variation is  $\pm 6$  percent of the nameplate rating.

## **I. Final Checklist**

- 1) Is the appliance level?
- 2) Have the casters been properly installed and have the front casters been locked?
- 3) Is the appliance in a site where the ambient temperature is constantly within 45°F to 100°F (7°C to 38°C)?
- 4) Have the shipping carton, tape, and packing material been removed from the appliance? Has the protective plastic film been removed from both the exterior panels and the interior door/drawer panel?
- 5) Have the appliance and accessories been checked for shipping damage?
- 6) Are the factory-installed rear bumpers in place to ensure proper rear clearance? For undercounter and worktop models, is there at least 1.5" (4 cm) overhead clearance for proper ventilation? For prep table models, is there at least 10" (25 cm) clearance above the rail hood to allow the rail cover to open?
- 7) For prep table models, have the rail dividers, pans, rail cover, cutting board brackets, and cutting board been properly installed?
- 8) Has the power supply voltage been checked or tested against the nameplate rating? Is the power supply a properly grounded, independent wall outlet? Does the electrical connection meet all national, state, and local code and regulation requirements?
- 9) Have the refrigerant lines been checked to make sure they do not rub or touch other lines or surfaces? Has the condenser fan blade been checked to make sure it turns freely? Is the compressor securely attached?
- 10) Have the shelves been adjusted to the desired height?
- 11) Has the end user been given the instruction manual, and instructed on how to operate the appliance and the importance of the recommended periodic maintenance?
- 12) Has the end user been given the contact information of an authorized service agent?
- 13) Has the warranty card been filled out and forwarded to the factory for warranty registration?

### III. Operating Instructions



#### R-290 Class A3 Flammable Refrigerant Used

#### **⚠ DANGER**

##### **Risk of Fire or Explosion. Flammable Refrigerant Used.**

- Be sure to follow all Important Safety Information located at the beginning of this manual.
- Failure to install, operate, and maintain the appliance in accordance with this manual will adversely affect safety, performance, component life, and warranty coverage.
- Keep clear of obstruction all ventilation openings in the appliance enclosure or in the structure for building-in.

##### **Risque D'Incendie ou D'Explosion. Fluide Frigorigène Inflammable Utilisé.**

- Veuillez à respecter toutes les consignes de sécurité importantes figurant au début de ce manuel.
- Le fait de ne pas installer, utiliser et entretenir l'appareil conformément à ce manuel aura des conséquences négatives sur la sécurité, les performances, la durée de vie des composants et la couverture de la garantie.
- Ne pas obstruer les ouvertures de ventilation dans l'enceinte de l'appareil ou dans la structure d'encastrement.

### A. Important Notes About Usage

#### **⚠ WARNING**

- Failure to install, operate, and maintain the appliance in accordance with this manual may adversely affect safety, performance, component life, and warranty coverage.
- Only qualified service technicians should install and service the appliance.
- To reduce the risk of electric shock, do not touch the plug with damp hands.
- Care should be used when placing items on top of the appliance. Do not store liquid containers or items that could fall through the louvers on top of the appliance. This could cause electric shock or fire.
- Do not use combustible spray or place volatile or flammable substances in or near the appliance. They might catch fire.
- Do not splash, pour, or spray water directly onto or into the appliance. This might cause short circuit, electric shock, corrosion, or failure.
- Food storage and handling must comply with applicable codes and regulations.
- Keep the area around the appliance clean. Dirt, dust, or insects in the appliance could cause harm to individuals or damage to the equipment.
- The appliance is designed only for temporary storage of food. Employ sanitary methods. Use for any other purposes (for example, storage of chemicals or medical supplies such as vaccine and serum) could cause deterioration of stored items.

## **⚠ WARNING continued**

- Do not store items near air outlets. Otherwise, items may freeze up and crack or break causing a risk of injury or contamination of other food.
- Do not put warm or hot foods in the cabinet. Let them cool first, or they will raise the cabinet temperature and could deteriorate other foods in the cabinet or overload the appliance.
- All foods should be wrapped in plastic film or stored in sealed containers. Otherwise foods may dry up, pass their smells onto other foods, cause frost to develop, result in poor appliance performance, or increase the likelihood of cross-contamination. Certain dressings and food ingredients, if not stored in sealed containers, may accelerate corrosion of the evaporator, resulting in failure.
- Do not block air inlets or outlets, otherwise cooling performance may be reduced.
- Do not tightly pack the cabinet. Allow some space between items to ensure good air flow. Also allow space between items and interior surfaces.
- Do not place any product on the floor of the cabinet. All product must be placed on properly installed shelves.
- Do not throw anything onto the shelves or load any single shelf with more than 120 lb. (54.5 kg) of product. They might fall off and cause injury.
- Do not place more than 20 lb. (9 kg) on the top panel. Items must be stable and secure to prevent items from falling off of the appliance.
- Open and close the doors with care. Opening the doors too quickly or forcefully may cause injury or damage to the appliance or surrounding equipment.
- Be careful not to pinch fingers when opening and closing the doors. Be careful when opening and closing the doors when children are in the area.
- The appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be properly supervised around the appliance.
- Do not climb, stand, or hang on the appliance or doors or allow children or animals to do so. Do not climb into the appliance or allow children or animals to do so. Death or serious injury could occur or the appliance could be damaged.

### **Additional Warnings for Prep Table Models**

- The entire rail must always be covered by rail dividers and pans (1/6 size, up to 6" (15 cm) deep). Otherwise, the appliance will not cool properly.
- Use only 1/6 size pans up to 6" (15 cm) deep. Do not use damaged pans.
- Ingredients must be pre-chilled to 37°F (3°C) or less before placing in rail.
  - Keep the rail cover closed when not actively preparing food.
- The rail is for keeping ingredients cool while preparing food. If not actively preparing food for a long period such as overnight, seal pans with plastic wrap in addition to closing the rail cover. Depending on conditions, the cabinet temperature setting may need to be adjusted to prevent items from freezing. Alternatively, seal ingredients and store them in a refrigerator or freezer.

### ***NOTICE***

- Protect the floor when moving the appliance to prevent damage to the floor.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction. Blockage of airflow could negatively affect performance and damage the appliance.
- Do not allow the appliance to bear any outside weight.
- To prevent deformation or cracks, do not spray insecticide onto the plastic parts or let them come into contact with oil.
- To avoid damage to the gasket, use only the door handle when opening and closing.
- Do not leave the doors open.

#### **Additional Notice for Prep Table Models**

- Do not place anything on top of the rail hood or rail cover and do not lift the appliance by the rail hood or rail cover. The rail hood and rail cover are not designed to bear any outside weight.

## B. Startup

### ⚠ WARNING

- All parts are factory-adjusted. Improper adjustments may adversely affect safety, performance, component life, and warranty coverage.
- Allow the appliance to cool down prior to loading it with food products.

- 1) Plug the appliance into the electrical outlet. **WARNING! To reduce the risk of electric shock, do not touch the plug with damp hands.** At startup, there is a slight delay before the compressor starts.
- 2) Allow the appliance to cool down prior to loading it with food products. For prep table models, the entire rail must be covered by rail dividers and pans (1/6 size, up to 6" (15 cm) deep) and the rail cover must be closed. Otherwise, the appliance will not cool properly. Leave the pans empty until the appliance cools down. Wash the pans and cutting board before use. **WARNING! Make sure the cutting board brackets and cutting board are secure. Otherwise, the cutting board could come off and cause injury.**

## C. Controls and Adjustments

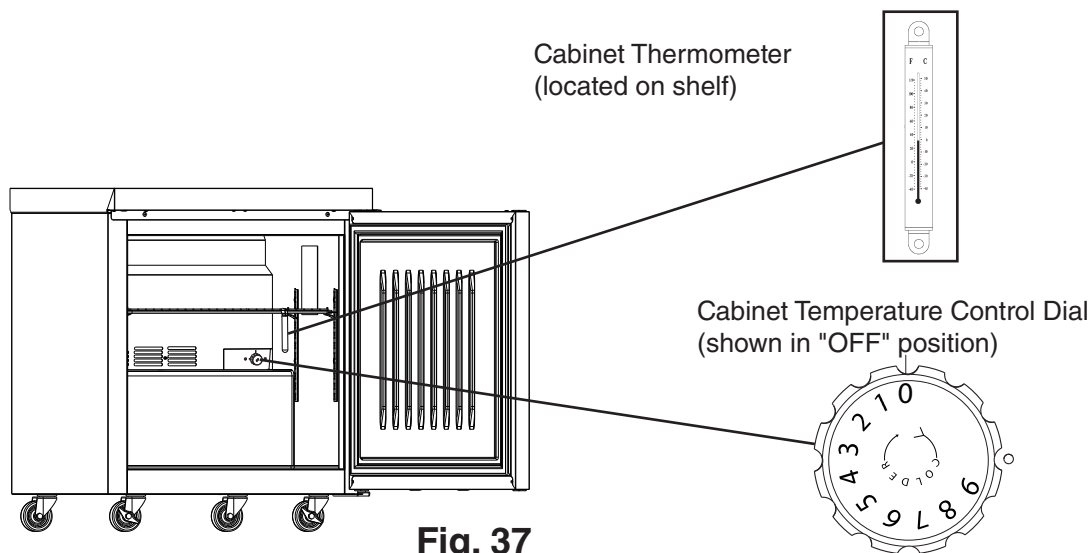
### 1. Temperature Reading

A thermometer with both °F and °C scales is mounted in the cabinet. See Fig. 37.

### 2. Adjusting the Temperature

The appliance features a cabinet temperature control dial. The warmest setting is 1 and the coldest setting is 9. See the table below for default settings.

| Model                             | Default Temperature Setting | Approximate Default Temperature |
|-----------------------------------|-----------------------------|---------------------------------|
| Undercounter/Worktop Refrigerator | 5                           | 34°F (1°C)                      |
| Undercounter/Worktop Freezer      | 7                           | -5°F (-21°C)                    |
| Prep Table                        | 5                           | 34°F (1°C)                      |



### 3. Control Module

#### Control Module LED Operation:

The control module has 3 LEDs that illuminate based on the status of the cabinet and defrost thermistors. Green (G), Red (R), and Blue (B).

- **GREEN LED:**

Solid - Not used.

Flashing - Normal mode (cooling or defrost).

- **RED LED:**

Solid - Standby mode.

Flashing - Active alarm.

- **BLUE LED:**

Solid - Cooling cycle.

Flashing - Defrost cycle.

| CONTROL MODULE LED OPERATION                                                        |     |                                                                                     |               |
|-------------------------------------------------------------------------------------|-----|-------------------------------------------------------------------------------------|---------------|
| LEDs                                                                                |     |                                                                                     | LED OPERATION |
| G                                                                                   | R   | B                                                                                   |               |
| OFF                                                                                 | ON  | OFF                                                                                 | STANDBY MODE  |
|    | OFF | OFF                                                                                 | NORMAL MODE   |
|    | OFF | ON                                                                                  | COOLING CYCLE |
|  | OFF |  | DEFROST CYCLE |
| LED OPERATION LEGEND                                                                |     |                                                                                     |               |
|  |     | FLASHING                                                                            |               |

## D. Defrost

### DANGER

#### **Risk of Fire or Explosion. Flammable Refrigerant Used.**

- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not puncture refrigerant tubing. Risk of fire or explosion due to puncture of refrigerant tubing; follow handling instructions carefully.

#### **Risque De Feu Ou D'Explosion. Fluide Frigorigène Inflammable Utilisé.**

- Ne pas utiliser d'appareils mécaniques pour dégivrer le réfrigérateur.
- Ne pas perforer la tubulure contenant le frigorigène. Risque de feu ou d'explosion si la tubulure contenant le frigorigène est perforée; suivre les instructions de manutention avec soin.

### 1. Undercounter and Worktop Refrigerators

Off-Cycle Defrost: Undercounter and worktop refrigerators defrost naturally between run cycles and have a temperature or time initiated defrost cycle.

- Temperature Initiated: When the defrost thermistor is at or below -4°F (-20°C), defrost starts.
- Time Initiated: Once the 5-hr. Cumulative Compressor Run Timer terminates, defrost starts.
- Time Initiated: Once the 4-hr. Continuous Compressor Run Timer terminates, defrost starts.
- When defrost initiates, the maximum 1-hr. defrost timer starts. Compressor and condenser fan motor de-energize. Evaporator fan motor remains energized.
- When the defrost thermistor reaches 45°F (7.2°C), or the maximum 1-hr. defrost timer terminates, defrost terminates. Evaporator fan motor remains energized and compressor and condenser fan motor energize.

The maximum defrost time is 1 hr.

### 2. Prep Table Refrigerators

Heated Defrost: Prep table refrigerators utilize a time initiated heated defrost.

- Temperature Initiated: When the defrost thermistor is at or below -31°F (-35°C), defrost starts.
- Time Initiated: Once the 5-hr. Cumulative Compressor Run Timer terminates, defrost starts.
- Time Initiated: Once the 4-hr. Continuous Compressor Run Timer terminates, defrost starts.
- When defrost initiates, the maximum 1-hr. defrost timer starts. Defrost heater energizes, compressor, condenser fan motor, and evaporator fan motor de-energize.
- When the defrost thermistor reaches 46°F (7.7°C), or the maximum 1-hr. defrost timer terminates, defrost terminates. Compressor, condenser fan motor, and evaporator fan motor energize.

The maximum defrost time is 1 hr.

### **3. Undercounter and Worktop Freezers**

Heated Defrost: Freezers utilize a temperature or time initiated heated defrost.

- Temperature Initiated: When the defrost thermistor is at or below -31°F (-35°C), defrost starts.
- Time Initiated: Once the 5-hr. Cumulative Compressor Run Timer terminates, defrost starts.
- Time Initiated: Once the 4-hr. Continuous Compressor Run Timer terminates, defrost starts.
- When defrost initiates, the maximum 1-hr. defrost timer starts. Defrost heater energizes, compressor, condenser fan motor, and evaporator fan motor de-energize.
- When the defrost thermistor reaches 55°F (12.7°C), or the maximum 1-hr. defrost timer terminates, defrost terminates. Defrost heater de-energizes. 3-min. drip time starts. Once the 3-min. drip timer terminates the compressor, condenser fan motor, and evaporator fan motor energize.

The maximum defrost time is 1 hr.

## E. Alarm Safety

The alarm signal is designed to protect the appliance and food product. This alarm gives notification that the appliance is operating out of acceptable parameters. Should the alarm occur, follow the instructions in the table below to address the alarm.

| CONTROL MODULE LED ALARM OPERATION                                                                                                                                                                                                |                                                                                   |                                                                                   |                              |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------|
| LEDs                                                                                                                                                                                                                              |                                                                                   |                                                                                   | LED OPERATION                |
| G                                                                                                                                                                                                                                 | R                                                                                 | B                                                                                 |                              |
|                                                                                                                                                  |  | ON                                                                                | ACTIVE ALARM (cooling cycle) |
|                                                                                                                                                  |  |  | ACTIVE ALARM (defrost cycle) |
| The active alarm is initiated by an out-of-position thermistor, loose thermistor connection on the control module, cooling cycle issue, defrost cycle issue, or faulty component. Consult the service manual for further details. |                                                                                   |                                                                                   |                              |
| LED OPERATION LEGEND                                                                                                                                                                                                              |                                                                                   |                                                                                   |                              |
|                                                                                                                                                  | FLASHING                                                                          |                                                                                   |                              |

## F. Food Storage

### WARNING

- Storage of foods should follow all local codes and regulations.
- The appliance is designed only for temporary storage of food. Employ sanitary methods. Use for any other purposes (for example, storage of chemicals or medical supplies such as vaccine and serum) could cause deterioration of stored items.
- Do not block air inlets or outlets, otherwise cooling performance may be reduced.
- Do not tightly pack the cabinet. Allow some space between items to ensure good air flow. Also allow space between items and interior surfaces.
- Do not put warm or hot foods in the cabinet. Let them cool first, or they will raise the cabinet temperature and could deteriorate other foods in the cabinet or overload the appliance.
- All foods should be wrapped in plastic film or stored in sealed containers. Otherwise foods may dry up, pass their smells onto other foods, cause frost to develop, result in poor appliance performance, or increase the likelihood of cross-contamination. Certain dressings and food ingredients, if not stored in sealed containers, may accelerate corrosion of the evaporator, resulting in failure.
- Do not store items near air outlets. Otherwise, items may freeze up and crack or break causing a risk of injury or contamination of other food.

#### **Additional Information for Prep Table Models**

- The entire rail must always be covered by rail dividers and pans (1/6 size, up to 6" (15 cm) deep). Otherwise, the appliance will not cool properly.
- Use only 1/6 size pans up to 6" (15 cm) deep. Do not use damaged pans.
- Ingredients must be pre-chilled to 37°F (3°C) or less before placing in rail.
- Keep the rail cover closed when not actively preparing food.
- The rail is for keeping ingredients cool while preparing food. If not actively preparing food for a long period such as overnight, seal pans with plastic wrap in addition to closing the rail cover. Depending on conditions, the cabinet temperature setting may need to be adjusted to prevent items from freezing. Alternatively, seal ingredients and store them in a refrigerator or freezer.

## G. Safety Devices

### **1. Compressor External or Internal Protector**

If combined temperature/amperage value is above the limit specified by the compressor manufacturer, the compressor protector operates independently to turn off the compressor. The compressor protector de-energizes the compressor until the temperature/amperage value returns to an acceptable level.

### **2. Short-Cycle Protection**

There is a 2-minute minimum off-time and on-time for the compressor.

Note: Time may vary with compressor overload or high-pressure switch activation.

## H. Cooling Performance

Be sure the appliance is properly installed and located for optimum cooling performance. If cooling performance is not at its optimum level, check the following items:

- Doors/drawers opened too often.
- Doors/drawers left open. Close.
- Cabinet too tightly packed or air inlets/outlets blocked. Allow some space between items to ensure good air flow.
- Warm or hot foods inside. Take them out until they cool down more.
- Ambient temperature too high. Avoid installation near high heat producing equipment or exposure to direct sunlight.
- Temperature control setting not cold enough. Adjust to a colder setting. The warmest setting is 1 and the coldest setting is 9.
- Prep Table Refrigerators and Undercounter and Worktop Freezers: Appliance in defrost cycle. The cabinet temperature may rise temporarily during the defrost cycle, but this will not affect the food inside.

### **Additional Information for Prep Table Models**

- Pans and rail dividers not in place. The entire rail must always be covered by rail dividers and pans (1/6 size, up to 6" (15 cm) deep) or the rail will not cool properly.
- Warm or hot ingredients inside. Only load ingredients that have been pre-chilled to 37°F (3°C) or less.
- Rail cover open when not actively preparing food. When not actively preparing food, close the rail cover.

## I. Cabinet Condensation

In the event condensation develops on the cabinet exterior, check the following items:

- Doors/drawers left open. Close.
- Ambient humidity too high. In high humidity areas it may be necessary to wipe off the cabinet frame occasionally.

## IV. Maintenance

This appliance must be maintained in accordance with the instruction manual and labels provided with the icemaker. Consult with your local Hoshizaki Certified Service Representative about maintenance service. To obtain the name and phone number of your local Hoshizaki Certified Service Representative, visit [www.hoshizakiamerica.com](http://www.hoshizakiamerica.com).

### **⚠ WARNING**

- Risk of electric shock. Appliance in the off position does not de-energize all loads. Use extreme caution and exercise safe electrical practices.
- Before performing maintenance, move all foods into another clean refrigerator.

## A. Maintenance Schedule

The maintenance schedule below is a guideline. More frequent maintenance may be required depending on the appliance's environment, and local sanitation regulations.

| Maintenance Schedule |           |                                                                                                                               |
|----------------------|-----------|-------------------------------------------------------------------------------------------------------------------------------|
| Frequency            | Area      | Task                                                                                                                          |
| Bi-Yearly            | Condenser | Inspect. Clean if necessary by using a brush or vacuum cleaner. More frequent cleaning may be required depending on location. |

### 1. Condenser

To access the condenser, remove the rear panel screws, then remove the rear panel. See Fig. 38.

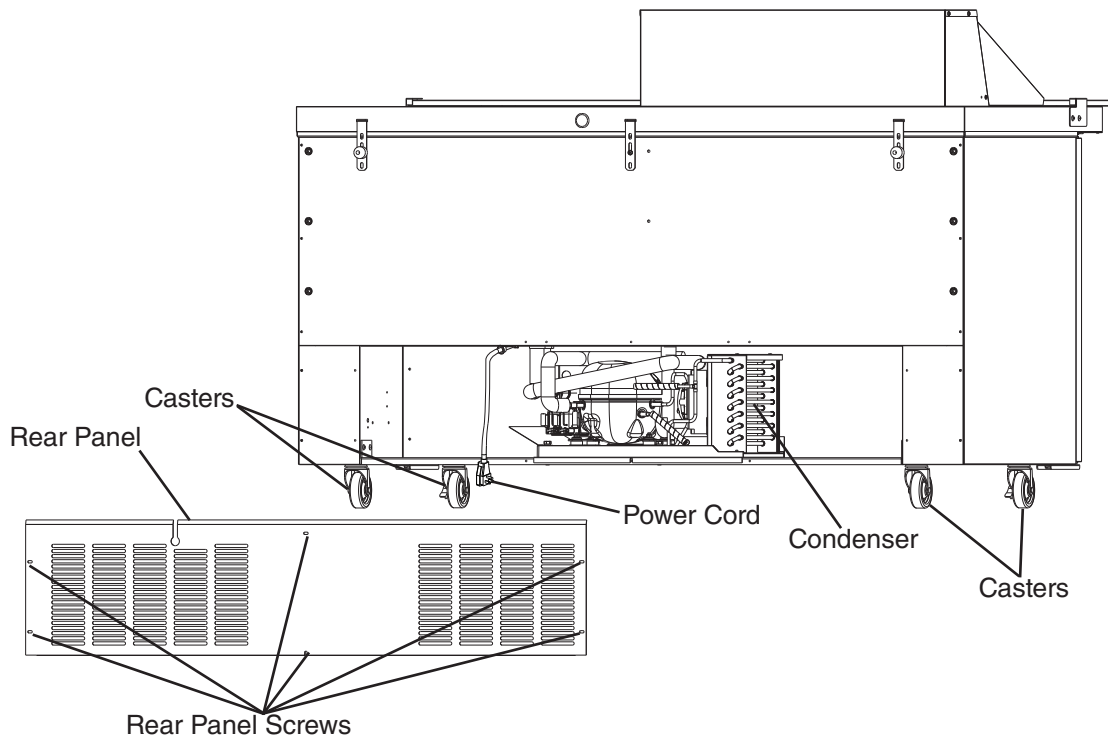


**Fig. 38**

## 2. Power Supply Connection

### **WARNING**

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard. Upon replacement, the GREEN ground wire in the power cord must be connected to the designated grounding screw.

If the plug or power cord is damaged, contact your local Hoshizaki service representative or local Hoshizaki distributor immediately and ask for repairs.

All other maintenance or service on the appliance should be performed in accordance with the Hoshizaki Service Manual by a qualified service technician.

## B. Cleaning Instructions

### **WARNING**

- Unplug the appliance before cleaning to prevent electric shock by unexpected entrance of water into the appliance or injury by moving parts. To reduce the risk of electric shock, do not touch the plug with damp hands.
- Before cleaning the appliance, move all foods into another clean refrigerator or freezer.
- Do not splash, pour, or spray water directly onto or into the appliance. This might cause short circuit, electric shock, corrosion, or failure.
- Carefully follow instructions provided with cleaning and sanitizing products.

### **NOTICE**

- To prevent damage to the plastic surfaces, do not use the following: hot water, thinner, benzine, alcohol, petroleum, soap powder, polishing powder, alkaline cleaner, acid, scouring pad and especially those strong cleaners for use on a ventilating fan or a cooking range.
- To prevent corrosion and damage to stainless steel surfaces, use only products formulated for use on stainless steel appliances. Do not use steel wool, abrasive products, or products containing sodium hypochlorite (chlorine bleach).
- Use a clean cloth for cleaning.

#### **1. Exterior**

Wipe the exterior occasionally with a clean, soft cloth. Use a damp cloth containing a neutral cleaner to wipe off oil or dirt buildup. Clean any rust colored spots using a non-abrasive cleanser.

#### **2. Cabinet Interior**

Spills should be wiped up promptly to avoid unpleasant odors. The cabinet interior should be cleaned periodically with a mild soap or detergent and warm water.

#### **3. Door/Drawer Gaskets**

Door/drawer gaskets should be cleaned regularly with mild soap and warm water to remove dirt and grease.

#### **4. Shelves**

Remove and clean regularly.

#### **5. Glass Door**

Wipe occasionally with a clean, soft cloth. Use a damp cloth containing a neutral cleaner to wipe off oil or dirt buildup.

## 6. Drawers

Drawers and drawer slides are removable.

- **To remove a drawer:** Remove all items from the drawer. Pull the drawer out to its fully extended position. Open the safety clips (one on each side) by sliding them forward, then rotating them up. See Fig. 39. Lift up on the handle slightly, then pull to disengage the drawer. Be sure to support the rear and front of the drawer while removing it.

**WARNING! Be sure to close the safety clips when reinstalling the drawer.**

- **To remove a drawer slide (center slide containing rollers):** Push up on the stop lever while pulling on the drawer slide. See Fig. 40. Drawer slides do not require lubrication, but drawer slides should be kept clean and free of food.

Note: Drawer slides are dishwasher safe.

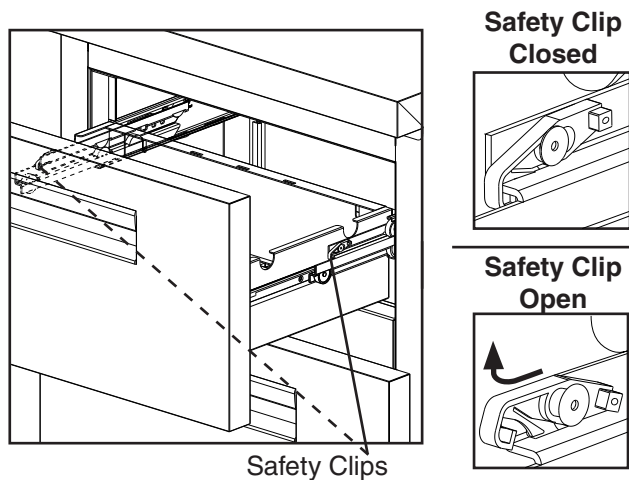


Fig. 39

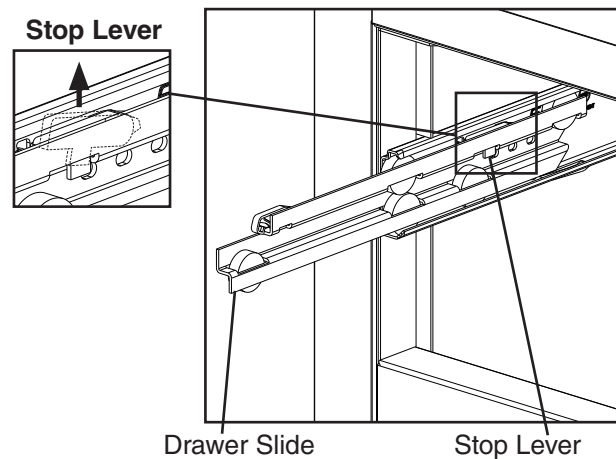


Fig. 40

## 7. Worktop (Worktop Models)

Clean the work surface as often as necessary to maintain a clean, sanitary surface. Clean any rust colored spots using a non-abrasive cleanser.

## 8. Cutting Board (Prep Table Models)

Remove and clean the cutting board as often as necessary to maintain a clean, sanitary work surface. Also clean the space underneath the cutting board as often as necessary to maintain a clean, sanitary surface. After cleaning, slide the cutting board back into the cutting board brackets. **WARNING! Make sure the cutting board brackets and cutting board are secure. Otherwise, the cutting board could come off and cause injury.**

### **9. Rail, Rail Hood, and Rail Cover (Prep Table Models)**

Spills and splashes should be wiped up promptly to avoid unpleasant odors. Wipe the rail area, the rail hood, and the rail cover occasionally with a clean, damp sponge or cloth containing a neutral cleaner. Clean any rust colored spots using a non-abrasive cleanser. Do not pour or spray water into the rail area.

#### **WARNING!**

- **Support the rail cover when cleaning. Otherwise, the rail cover could close suddenly and cause injury.**
- **Metal edges can cause cuts. Use care and wear protective gloves when cleaning.**

**NOTICE! Do not allow any foreign objects to fall into the cabinet while cleaning.**

### **10. Spill Guard**

Remove the pans and wipe the spill guard occasionally with a clean, damp sponge or cloth containing a neutral cleaner. Clean any rust colored spots using a non-abrasive cleanser. Do not pour or spray water into the rail area.

---

## V. Preparing the Appliance for Periods of Non-Use

When shutting down the appliance for more than one week, follow the instructions below.

|                                                                                                  |
|--------------------------------------------------------------------------------------------------|
| <b> WARNING</b> |
|--------------------------------------------------------------------------------------------------|

- |                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"><li>• When preparing the appliance for long storage, prevent the doors or drawers from closing to reduce the risk of children getting trapped.</li><li>• Risk of electric shock. Appliance in the off position does not de-energize all loads. Use extreme caution and exercise safe electrical practices.</li><li>• To reduce the risk of electric shock, do not touch the plug with damp hands.</li></ul> |
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| <b>NOTICE</b> |
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| When preparing the appliance for long storage, clean the appliance. See "IV.B. Cleaning Instructions" for details. |
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- 1) Before shutting down the appliance, move all foods into another clean refrigerator or freezer.
- 2) Unplug the appliance. **WARNING! To reduce the risk of electric shock, do not touch the plug with damp hands.**
- 3) **WARNING! Prevent the drawers from closing to reduce the risk of children getting trapped.**

## VI. Decommissioning and Disposal



### R-290 Class A3 Flammable Refrigerant Used

#### **⚠ DANGER**

##### **Risk of Fire or Explosion. Flammable Refrigerant Used.**

- Only qualified service technicians should install and service the appliance.
- Follow handling instructions carefully in compliance with national regulations.
- Dispose of properly in accordance with federal or local regulations.
- Do not puncture refrigerant tubing. Risk of fire or explosion due to puncture of refrigerant tubing; follow handling instructions carefully.
- Be sure to follow the full Decommissioning and Disposal information located in the Service Manual for this model. The Service Manual is available at [www.hoshizakiamerica.com](http://www.hoshizakiamerica.com).

##### **Risque D'Incendie ou D'Explosion. Fluide Frigorigène Inflammable Utilisé.**

- Seuls des techniciens de service qualifiés doivent installer et entretenir l'appareil.
- Suivre attentivement les instructions de manutention conformément aux règlements nationaux.
- Mettre au rebut conformément aux règlements fédéraux ou locaux.
- Ne pas perforer la conduite de fluide frigorigène. Risque d'incendie ou d'explosion en cas de perforation d'une canalisation de fluide frigorigène; suivez attentivement les instructions de manutention.
- Veiller à respecter l'ensemble des informations relatives à la mise hors service et à la mise au rebut figurant dans le manuel d'entretien de ce modèle. Le manuel d'entretien est disponible à l'adresse suivante: [www.hoshizakiamerica.com](http://www.hoshizakiamerica.com).

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